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From: [Ambrose, Ann-Marie L](#)
To: [EVOQ \(NHTSA\)](#); [Robertson, Faithia \(NHTSA\)](#); [Lewis, Brenton](#)
Cc: [NHTSA ODI CED](#); [Strasser-King, Marion C](#)
Subject: ODI -11586113
Date: Monday, May 20, 2024 6:07:18 PM

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From: [REDACTED] >
Sent: Friday, May 17, 2024 2:12 PM
To: nhtsa.webmaster@dot.gov
Subject: [EXTERNAL] - ODI number 11586113

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My wife took the vehicle to the dealership on 4-19-2024 and left it there for a week. The dealership is unable to figure out what is wrong with it and when they contacted Honda Corporate, the dealership is telling me that they didn't seem to be interested in trying to fix it at all. My wife tells me that the vehicle still exhibits the same issue every single day. I questioned Honda of America as to what they plan on doing about it and they stated that it would take them a few days to investigate the report and get back to me. It has been nearly a month now and I have received no response from them.

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