

[REDACTED]

To whom it may concern!

My name is [REDACTED]. On 11/17/2022 I bought 2023 HYUNDAI SONATA LIMITED(VIN # KMHL34J23PA [REDACTED]) from KOEPEL Hyundai in Long Island City, NY that has 60

miles in odometer because was delivered from other state.1)Few days ago After raining days I saw water drips on the bottom of all door frames, and first time when T* drops

below 0* I couldn't open any door in the car, I was needed to pull really hard to open it. Manager in the KOEPEL service department told me that it is normal, she has the same

problem because it engineering mistakes.. Because I like HYUNDAI cars I couldn't believe that so bad mistake could be happened! Could you please recommend me how this

problem can be fixed?

I will be very grateful you and your company for that!

2)On the same car few days ago I saw some part hanging down under the car. In the same service department same day they told me that on the bottom of the car there are two

(left and right)long protection covers along the car. Now half of right(passenger) side undercarriage cover disappear, and rest of it hanging down. Driver side cover has hole in ,

front, probably it happened after very hard blow. I'm [REDACTED] years old, ,don't have any accidents, my new car driving very slow and careful. In the day when I bought this car, that was

delivered from other state I didn't have possibility at night to check the bottom of the car. What should I do now, do I have to pay for repairs, what else can be broke and what I

have to check after this blow?

I'll be very grateful for your respond!!

Sincerely [REDACTED] My E-mail: [REDACTED]

Address: [REDACTED], Bronx, NY, [REDACTED]

Phone # cell [REDACTED] home [REDACTED]

Letter & E-mail that was send to Hyundai Motor America office.

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

R
[REDACTED]

That is why I'm asking National Highway Traffic Safety Administration to help me to receive (have) record from EDR ("black box") in my car to hold those responsible for this terrible dangerous damage to my car accountable. At any time in some accident somebody can be killed in my car. I'm agree to pay for this procedure. Thank you very much

Sincerely

100 Van
Bronx, N.Y.

E-mail:

Phone: cell:

home:

 **Battery Discharge Warning.**
Please use the system after starting the vehicle.

 HD Radio

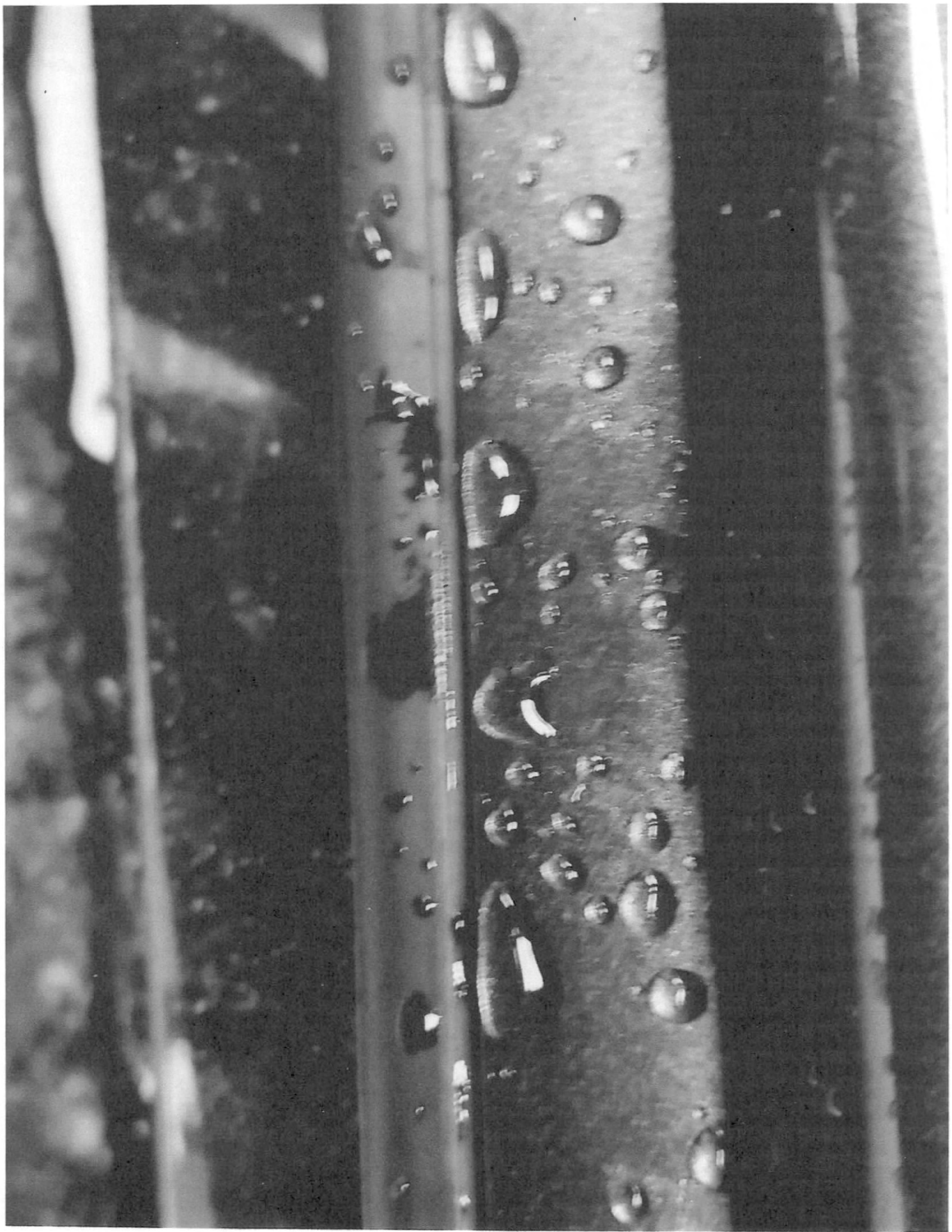
FM 104.7



This sign is shown ~~to~~ right away after stopping engine



This kind chunk of ice holding right back door from open winter time
kind of



This drops of water staying on the bottom of back doors frame
after rain and snow and freezing at low temperature
This drops of water staying on the bottom of back doors frames
after rain and snow and freezing at low temperatures



Long after rain water still leaking from the back doors

Long after rain water still leaking from the back doors



Long after rain or snow water still leaking from both
back doors

Long after rain or snow water still leaking from both back
doors



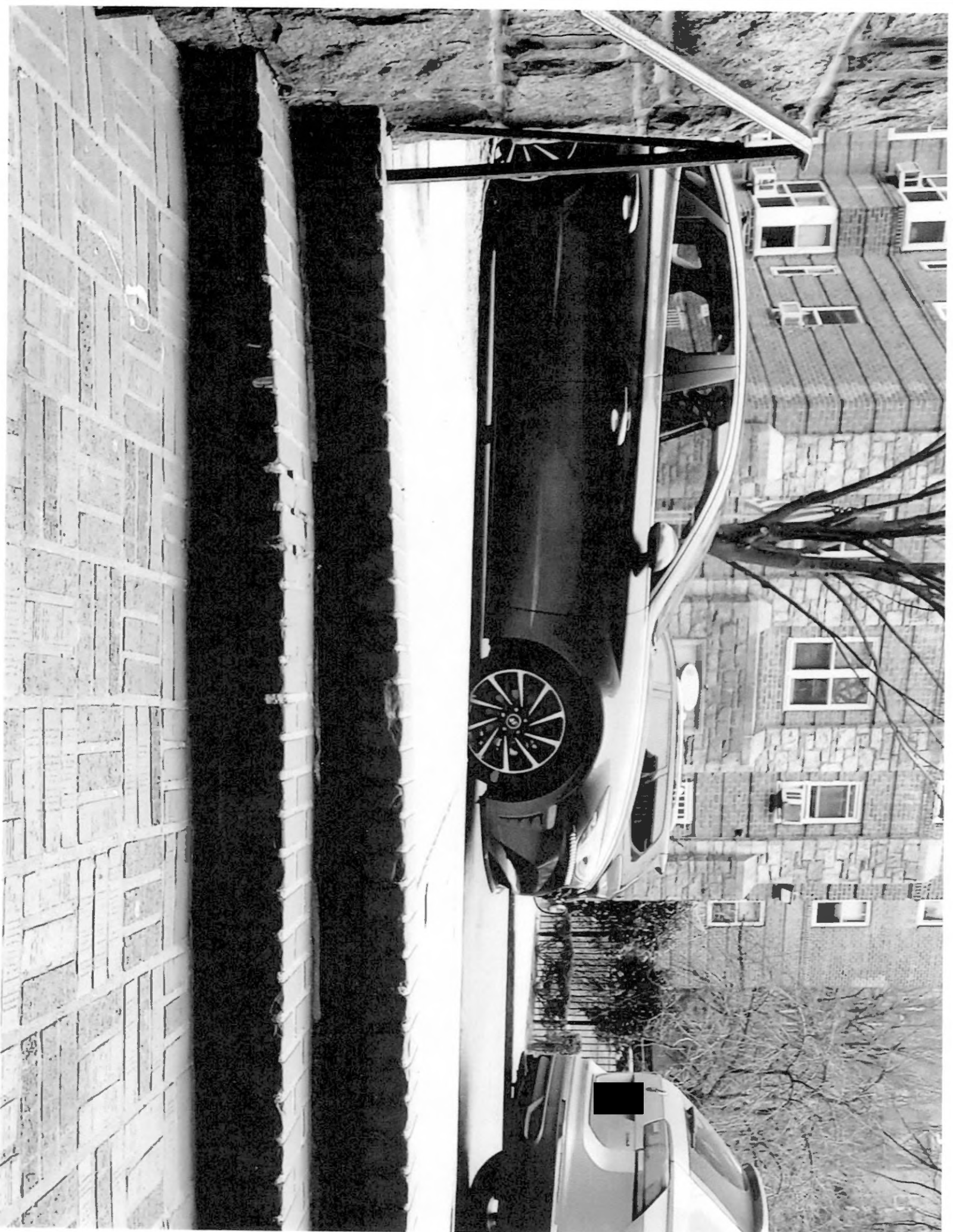
Chunk of ice after rain and cold night on the frame right

back door

Chunk of ice on the left frame back door after cold night

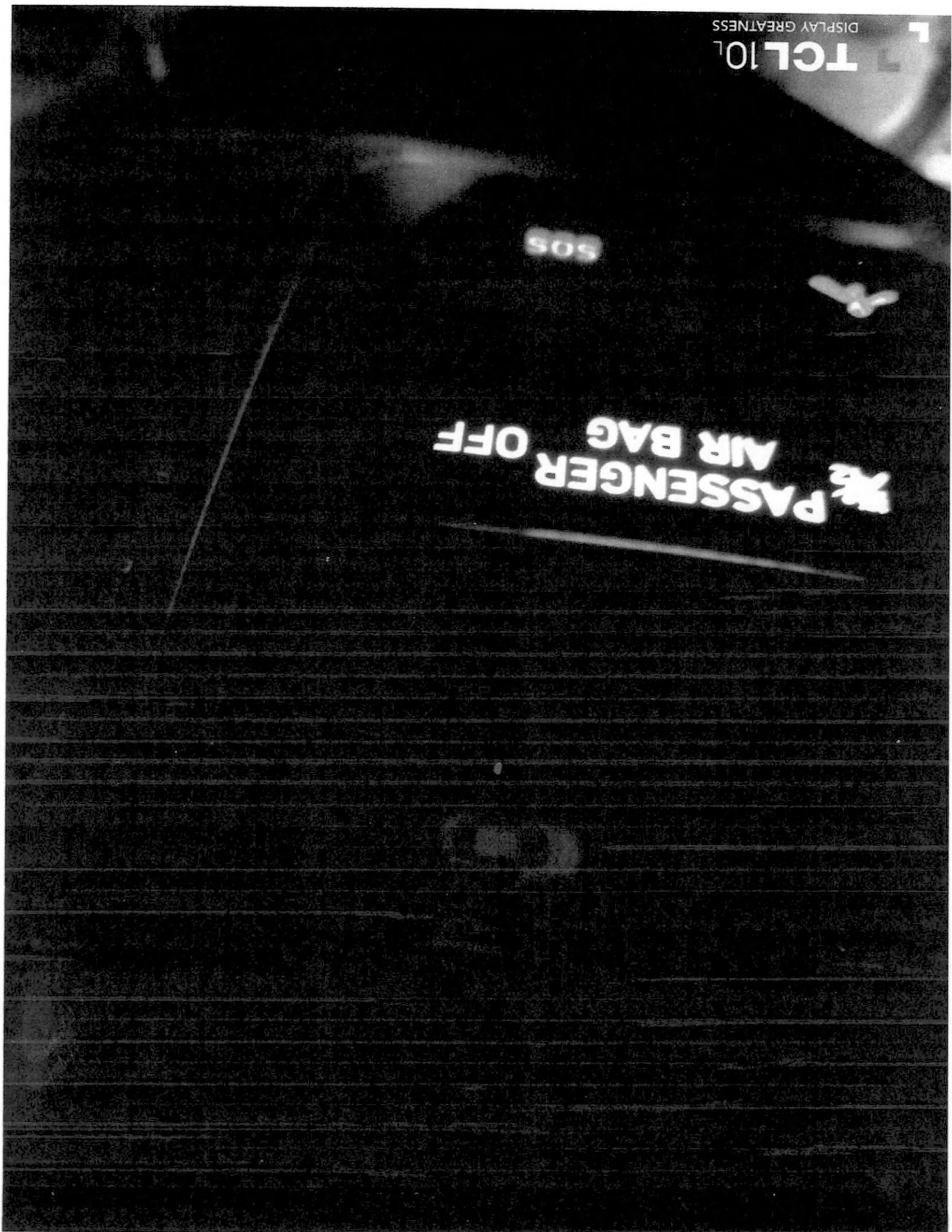


Car lifted up. Broken front part of right cover plate on bottom
of the car



That is how accidentally I saw broken part that hangin
down under the car

That is how accidentally I saw broken part that hangin down
under the car



That is how I am driving brand new car, that
put my or my passengers life in high risk.

That is how I'm driving brand new car, that
put my or my passengers life in high risk.



That is what I saw on the door frame (chunk of ice) after I struggle to open this door

That is what I saw on the back bottom of door frame (chunk of ice) after I struggle to open this door (both back doors have some problem)

3/29/23, 10:17 AM

[REDACTED]



P [REDACTED]
To:
HyundaiCaseManagement2@

Tue, Mar 28 at 8:57 PM

Thank you, Daniela, thanks for trying to help! That is more than anybody else from your company did for me. I wish the best in your life!!!!

Sincerely [REDACTED]

On Tuesday, March 28, 2023 at 09:04:33 AM EDT,
HyundaiCaseManagement2@hmausa.com
<hyundaicasemanagement2@hmausa.com> wrote:

Hello [REDACTED]

Is my pleasure to do everything I can to help you, as I said, unfortunately, I do not have another address than the one I already gave you, that is the only way.

If you have any different questions please let me know, if not, sadly there is nothing else I could do for you.

Best regards,

DANIELA
National Consumer Affairs
(833) 462-8722 xX65539
Hyundai Motor America

*E-mail sent to Hyundai Motor America case manager
(case # [REDACTED])*

[REDACTED]

[REDACTED]

2/22/23, 7:39 AM

(36 unread) - [REDACTED]

noreply@hmausa.com

Fri, Feb 17 at 10:35 PM

To: [REDACTED]



Dear [REDACTED],

Thank you for contacting Hyundai Motor America. Please note that we are in receipt of your message. Here is your case number for reference: [REDACTED]

If you wish to upload additional documents or note any other concerns on this case, please use the [Update Existing Case](#) page. You may also access this page directly from our [Contact Us](#) page at any time.

This is an automated message - please do not reply directly to this email.

Thanks again,
Hyundai Motor America

The information in this email and any attachments are for the sole use of the intended recipient and may contain privileged and confidential information. If you are not the intended recipient, any use, disclosure, copying or distribution of this message or attachment is strictly prohibited. We have taken precautions to minimize the risk of transmitting software viruses, but we advise you to carry out your own virus checks on any attachment to this message. We cannot accept liability for any loss or damage caused by software viruses. If you believe that you have received this email in error, please contact the sender immediately and delete the email and all of its attachments.

2/22/23, 7:36 AM

(36 unread) - [REDACTED]

Sun, Feb 19 at 12:40 PM



Dear [REDACTED]

Thank you for contacting Hyundai Motor America. Please note that we are in receipt of your message. Here is your case number for reference: [REDACTED]

If you wish to upload additional documents or note any other concerns on this case, please use the [Update Existing Case](#) page. You may also access this page directly from our [Contact Us](#) page at any time.

This is an automated message - please do not reply directly to this email.

Thanks again,
Hyundai Motor America



Hyundai Customer Care <...> Mon, Mar 6 at 12:02 AM ☆
To [redacted]

##- Please type your reply above this line -##



Hello [redacted],

We'd love to hear what you think of our customer service. Please take a moment to answer one simple question by clicking either link below:

How would you rate the support you received?

[Good, I'm satisfied](#)

[Bad, I'm unsatisfied](#)

Here's a reminder of what this request was about:

Polsif

Mar 1, 2023, 3:33 PM GMT+11

In November 2022 I bought Sonata Limited, and next day I found out that after rain there is water inside the car on all doors frame, and if T* drops below 32* F- doors impossibly open because of ice. Front passenger air bag is off, and many other defec Service and sale managers in Koeppel Hyundai said that all this cars have same problems, but never nobody told me about.3 months I have tried to speak with case manager(case # [redacted]),sent few letters and E-mails to corporate office-never received any phone call back. Because I can't use this car, and dealer doesn't want to change car or to return my money-I have only one option-to sue Hyundai Motors USA and Koeppel Hyundai. May be then I'll receive all answers on my questions and requ for help on all this months

On Tuesday, February 28, 2023 at 09:30:53 PM EST, Customer Care (Hyundai Customer Care) <customercare@hyundai.com.au> wrote:

In November 2022 I bought Sonata Limited, and next day I found out that after rain there is water inside the car on all doors frame, and if T* drops below 32* F- doors

UNFORTUNATELY NOT YOU, NOT CASE MANAGER(CASE # [REDACTED]) IN 3 MONTHS NEVER FOUND TIME TO ANSWER ON MANY MY COMPLAINS SENT BY MAIL, ,E-MAIL AND MANY PHONE CALLS.YOU SENT ME LETTER ABOUT LITIGATION SETTLEMENT THAT NOTHING TO DO WITH HUGE PROBLEMS OF MY "NEW",2023 SONATA LIMITED! NOW VERY SOON YOU WILL TALK TO ME IN THE COURT. THANK YOU VERY MUCH FOR THIS TERRIBLY SERVICE!

SINCERELY [REDACTED]

MY E-MAIL [REDACTED]

MY PHONE [REDACTED]

E-mail to Hyundai Motor America office

[REDACTED]

2/22/23, 7:42 AM

(36 unread) - [REDACTED] - Yahoo Mail

Fri, Dec 2, 2022 at 6:00 PM



Dear [REDACTED]

Thank you for contacting Hyundai Motor America. Please note that we are in receipt of your message. Here is your case number for reference: [REDACTED]

If you wish to upload additional documents or note any other concerns on this case, please use the [Update Existing Case](#) page. You may also access this page directly from our [Contact Us](#) page at any time.

This is an automated message - please do not reply directly to this email.

Thanks again,
Hyundai Motor America

The information in this email and any attachments are for the sole use of the intended recipient and may contain privileged and confidential information. If you are not the intended recipient, any use, disclosure, copying or distribution of this message or attachment is strictly prohibited. We have taken precautions to minimize the risk of transmitting software viruses, but we advise you to carry out your own virus checks on any attachment to this message. We cannot accept liability for any loss or damage caused by software viruses. If you believe that you have received this email in error, please contact the sender immediately and delete the email and all of its attachments.

3/29/23, 10:21 AM



P [REDACTED]
To:
HyundaiCaseManagement2@h

Mon, Mar 27 at 12:44 PM

Hi, Daniela! I don't need PO Box, I need real address of Legal Department to deliver my documents by sheriff office and he need to receive signature of person who accept this documents. That is very important to Hyundai Motor America. Thank you

Sincerely [REDACTED]

On Monday, March 27, 2023 at 12:02:46 PM EDT,
HyundaiCaseManagement2@hmausa.com
<hyundaicasemanagement2@hmausa.com> wrote:

Hello [REDACTED]

Hope this email finds you well.

The correct address is:

Legal Department
Hyundai Motor America
PO Box 20850
Fountain Valley CA 92728-0850

Any other questions please reach out

Kind regards,

DANIELA
National Consumer Affairs
(833) 462-8722 xX65539
Hyundai Motor America



P [Redacted] >

Mon, Mar 27 at 4:52 PM

To:
HyundaiCaseManagement2@

Hi, Daniela!!! After 3 months that case manager Sofia never called me I'm very thankful you for answer me any time when I need it. I'm trying to bring representatives from Hyundai Motor America to the court to protect themselves from accusations of bad Hyundai engineering solutions. Without representatives from your company will be very difficult for me to accuse real criminals. And for me is big surprise that Hyundai Motor America so closed, secret company, that doesn't have legal address, not PO Box, and I'll do as much, as I can, that many people knows about. But thank you very much that look like you real trying to help me.

Sincerely [Redacted]

On Monday, March 27, 2023 at 03:46:26 PM EDT,
<hyundaicasemanagement2@hmausa.com> wrote:

Hello [Redacted]

Sorry, that's the only address we have, that's how this process works.

If you have any other different questions let me know and I will be happy to assist you, if not, unfortunately, I don't have any more information to give you.

Best regards,

DANIELA
National Consumer Affairs
(833) 462-8722 xX65539
Hyundai Motor America



• P [REDACTED] >

Sat, Apr 15 at 10:39 AM ☆

To:

pbarone@koeppelautogroup.com
, Koeppel Hyundai,
John Knoesel

To whom it may concern!

By Lemon Law you have 7 days to send my complains about frozen doors and periodically not working board computer(some times not working remote car start, some times front passenger air bag is off service). 12/29/2022 I showed all this problems to sale manager DebbieAnn Absolam and service department manager, who blamed manufacturer for this problems. Now I need copy of your letter with information of my problems to manufacturer.

Thank you very much

Sincerely [REDACTED]

[REDACTED]

Cell [REDACTED]

Home [REDACTED]

E-mail to all Koeppel Hyundai managers

Appointment Confirmation

From: Koepfel Hyundai (donotreply@servicebookpro.com)

To: [REDACTED]

Date: Thursday, December 29, 2022 at 04:59 PM EST



[REDACTED]
Thank you for scheduling an appointment with Koeppel Hyundai. We look forward to servicing your 2023 HYUNDAI Sonata on **01/02/2023** at **9:00 AM**.

Appointment Details:

[REDACTED]
BRONX NY
[REDACTED]

Requested Services:

- EXTERIOR TRIM

Appointment: Monday, 01/02/2023 at 9:00 AM
Advisor: Christine Kemmett

If you have any questions, please contact us at (718) 361-6900. [Review or modify your appointment.](#)

We look forward to serving you!

Sincerely,
Christine Kemmett,
ckemmett@koeppelautogroup.com
Koeppel Hyundai

Dealership Address:
34-54 44th Street
Long Island City NY 11101

© 2022 All rights reserved.

[REDACTED]

I scheduled appointment to ask about all problems in my car

1/1

CUSTOMER #: [REDACTED]

INVOICE



34-54 44th Street
Long Island City, NY 11101
Phone: 718-361-6900
www.koeppelhyundai.com

100 VAN CORTLANDT PK S APT B24
BRONX, NY 10463
HOME: [REDACTED]
BUS: [REDACTED]

PAGE 1

NYS - DLR. LIC. NO. 7128295 NYC - DCA. LIC. NO. 2098885

SERVICE ADVISOR: 102175 CHRISTINE KEMMETT

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
Grey	23	HYUNDAI Sonata	KMHL34J23P[REDACTED]	[REDACTED]	490/490	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
17NOV22 DD			18:00 02JAN23		175.00	CASH	02JAN23

R.O. OPENED: [REDACTED] READY: [REDACTED] OPTIONS: SOLD-STK:23884H DLR:NY144

08:39 02JAN23 10:05 02JAN23

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A CUSTOMER STATES UNDERCARRIAGE COVER ON PASSENGER SIDE CENTER CAME OFF							
25 CUSTOMER STATES UNDERCARRIAGE COVER ON PASSENGER SIDE CENTER CAME OFF							
94467 INC							(N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A:							0.00

FOUND LOWER CHASSIS COVER RIPPED OFF, UNDER BODY WAS HIT. SHOWED CUSTOMER DAMAGE TO COVERS UNDER CAR - AS PER ONOFRIO SALES WILL GOOD WILL UNDER COVER FOR PASSENGER SIDE ONLY

ESTIMATE: 0.00 02JAN23 08:39 SA: 102175
CONTACT: [REDACTED]



of all my problems in the car dealer can fix only bottom plate, in all other defects he blame Hyundai manufacturer (in bad engineering design) and my wife (that she doesn't sit straight)

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

THESE REPAIRS ARE COVERED BY A LIMITED WARRANTY. LABOR & PARTS 12 MONTHS OR 12,000 MILES WHICHEVER COMES FIRST.

Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaim all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

TERMS: STRICTLY CASH ALL PARTS NEW EXCEPT AS NOTED.

CUSTOMER SIGNATURE

New York State Department of Motor Vehicles

RETAIL CERTIFICATE OF SALE RECEIPT

No. [REDACTED]

TYPE OF SALE			
<input checked="" type="checkbox"/> New	<input type="checkbox"/> Used	<input type="checkbox"/> Demo	<input type="checkbox"/> Salvage

VEHICLE INFORMATION:

COO Review Required

Year	Make	Model	Body Type	Color1	Color2	Weight (Unladen)	Fuel Type	Cylinders	Adult Seating Capacity
2023	HYUND	SONATA	SEDN	GY	N/A	3336	G	4	5
Vehicle Identification Number			Lien(s)	Inspection Certificate Number		Date of Inspection		Inspection Station Number	
K M H L 3 4 J 2 3 P A [REDACTED]			0	[REDACTED]		11-17-2022		7125368	
Plate/Permit Number		Dealer/Transporter Plate Loaned			<input type="checkbox"/> Lease Buyout (Insp. Not Required)		Selling Price		
[REDACTED]		N/A					\$38218		

DEALER INFORMATION:

KOEPEL HYUNDAI, 34-54 44TH STREET, LONG ISLND CTY, NY, 11101, Queens

PURCHASER INFORMATION:

[REDACTED] BRONX, NY, 1 [REDACTED]

Date of Sale

11-17-2022

PRIOR OWNER INFORMATION:

TOWNE HYUNDAI, 3170 ROUTE 10, DENVER, NJ, 07834, Manufacturer Certificate Of Origin (17906590)

Date of Purchase

11-15-2022

ODOMETER DISCLOSURE STATEMENT:

Federal and state laws require that you state the mileage of the vehicle described on the certificate, when transferring ownership. Failure to do so, or not telling the truth about the mileage may result in fines and/or imprisonment.

I certify that, to the best of my knowledge, this odometer reading reflects the "ACTUAL MILEAGE" of the vehicle described above.

I certify that, to the best of my knowledge, this odometer reading "EXCEEDS MECHANICAL LIMITS."

I certify that, to the best of my knowledge, this odometer reading is "NOT ACTUAL MILEAGE. WARNING: ODOMETER DISCREPANCY."

ODOMETER READING						
0	0	0	0	0	6	3
(no tenths)						

Check your odometer reading at: [verifyny.com/check](https://www.verifyny.com/check) Processing States with questions about this eMV-50 may contact 1 833 VERIFI NY (1 833 837-4346)

DEALER CERTIFICATION

I certify: The vehicle described above was sold to the purchaser on the date indicated. At the time of delivery the purchaser was entitled to register the vehicle. This vehicle complied with equipment requirements of the Commissioner's Regulations. At the time of delivery, such equipment was in condition and repair to render satisfactory and adequate service on the public highway under normal use. The dealer named above further certifies that this vehicle complies with the inflatable restraint system requirements in section 419-a of New York State Vehicle and Traffic Law. Equipment certification does not apply to a vehicle sold as new, wholesale, or salvage. All New York State and local taxes due as a result of this sale have been collected from the purchaser. False statements made herein are punishable as a Class A misdemeanor pursuant to Section 210.45 of the Penal Law.

DEALER (or authorized representative) - (SIGN full name)	PRINT full name of dealer or authorized rep.	Date	Dealer Facility No.
[REDACTED]	KOEPEL HYUNDAI	11/17/22	7128295

PURCHASER CONFIRMATION

Additional odometer history for this vehicle, if available, can be found at: [verifyny.com/check](https://www.verifyny.com/check)
By signing, the purchaser affirms the odometer reading on this receipt is accurate.

PURCHASER - (SIGN full name)	PRINT full name of purchaser	Date	Selling Dealer NYS Sales Tax No.
[REDACTED]	[REDACTED]	11/17/22	863509127

The seller's name and address are listed at [verifyny.com/check](https://www.verifyny.com/check)

Any change or Alteration voids this receipt

VEHICLE REGISTRATION/TITLE APPLICATION FOR DEALER SALES

This form is available at dmv.ny.gov

Office Use Only		Class
Batch File No.		
<input type="checkbox"/> Orig <input type="checkbox"/> Activity <input type="checkbox"/> Renewal <input type="checkbox"/> Lease Buyout	Three of Name	
<input type="checkbox"/> Dup <input type="checkbox"/> Activity W/RR <input type="checkbox"/> Renew W/RR <input type="checkbox"/> Sales Tax with Title		

I WANT TO: REGISTER A VEHICLE RENEW A REGISTRATION GET A TITLE ONLY CHANGE A REGISTRATION REPLACE LOST OR DAMAGED ITEMS TRANSFER PLATES

Plate Number: [REDACTED]

1 NAME OF PRIMARY REGISTRANT (Last, First, Middle or Business Name) [REDACTED] Registrant Type Individual Co-Registrants Corp/Organization

NYS driver license ID number of PRIMARY REGISTRANT No ID # [REDACTED] DATE OF BIRTH [REDACTED] SEX M F X

NAME OF CO-REGISTRANT (Last, First, Middle) [REDACTED]

NYS driver license ID number of CO-REGISTRANT No ID # [REDACTED] DATE OF BIRTH [REDACTED] GENDER M F X

TELEPHONE NUMBER (Area Code) [REDACTED] MOBILE TELEPHONE NUMBER (Area Code) [REDACTED]

NAME CHANGE? YES NO ADDRESS CHANGE? YES NO

FORMER NAME (If name was changed you must present proof) [REDACTED] EMAIL N/A

THE ADDRESS WHERE PRIMARY REGISTRANT GETS MAIL (Include Street Number and Name, Rural Delivery or box number. This address will be on the document.)

[REDACTED] Apt. No. City or Town BRONX State N Y Zip Code [REDACTED] County of Residence Bronx

THE ADDRESS WHERE PRIMARY REGISTRANT RESIDES IF DIFFERENT FROM THE MAILING ADDRESS. (DO NOT GIVE A P.O. BOX.)

[REDACTED] Apt. No. City or Town State Zip Code

2 VEHICLE IDENTIFICATION NUMBER KMHL34J23P [REDACTED] VEHICLE DESCRIPTION Year 2023 Make HYUND Body Type SEDN

Color 1 GY Color 2 N/A Unladen Weight 3336 Type of Power (Fuel) G

Cylinders 4 For trailers & commercial vehicles (Including Driver) Maximum Gross Weight N/A Adult Seating Capacity 5 Odometer Reading in Miles 63

Office Use Only For commercial vehicles #Weight Brand A E N Axles N/A Distance N/A

CHANGES: Describe any vehicle changes and the reasons for the changes. (SUBMIT NYS TITLE IF ISSUED)

N/A

3 If the OWNER of the vehicle is DIFFERENT from the REGISTRANT, the OWNER must complete this section.

NYS driver license number of OWNER [REDACTED] NAME OF CURRENT OWNER(s) (Last, First, Middle) [REDACTED] DATE OF BIRTH [REDACTED]

No ID # NAME OF CO-OWNER [REDACTED] GENDER M F X

THE ADDRESS WHERE OWNER GETS MAIL (Include the Street Number and Name, Rural Delivery or box number)

[REDACTED] Apt. No. City or Town State Zip Code County

(Signature of owner or authorized person, and signature of co-owner if applicable) (Date)

DEALER USE ONLY - LIEN FILING - Alterations are not allowed in the lienholder section below

Choose one There are no liens I am filing for the lienholder(s) listed below

Lien Filing Code Lienholder Name Lienholder Mailing Address

NEW YORK DEALERS ONLY

Did you issue plates to this vehicle? YES NO Plate Number Reg. Class Date Temp Issued 11-17-2022 Facility ID Number

DEALER CERTIFICATION: I certify that all information provided on this application is true. I take responsibility for the integrity of the papers delivered to the Motor Vehicles office. (Signature of Dealer or Authorized Representative)

OFFICE USE ONLY

New Plate	Status	Value (\$)	Rate	Out of State	Jurisdiction	Audit	Special Conditions AT BV CF CO EO EX FL IO NE NF NR NU OP OV PA PI PK RC RE SC SO SP SR SS SV TE EL TO TP TR TX XR X6 WOC
Sales Tax							
Prior Owner	Issuance State	Title	Lien	Lien Number	Lien Release		
Reg/Title	State	Stop/Response/Scoff Law	Approved By	Date			

P [REDACTED] >

Sun, Mar 26 at 1:48 PM

To:
HyundaiCaseManagement2@

Hi, Daniela!! I sent my paper work documents to sheriff office to serve them to Hyundai Motor America by address: 10550 Talbert Avenue, Fountain Valley, CA.,92708,but he can't serve this documents because of "There are no walk-ins accepted" Now he asking me, how he can serve this documents and receive signature of person who will received them. What address he need to deliver this documents to receive this signature?
Thank you very much for all your E-mails and phone calls!!!!If you will answer my today request-it's will be big help to save my time and, as I said many times, will help Hyundai Motor America avoid accusations from Koepfel dealer in bad engineering. Like I said before-I very much love Hyundai cars and I want that this criminal dealer will held responsible for what he did!!
Please, help me ASAP to find correct address to serve this documents.

Sincerely [REDACTED], case # [REDACTED]

On Wednesday, March 15, 2023 at 01:58:22 PM EDT,
<hyundaicasemanagement2@hmausa.com> wrote:

Hello [REDACTED]

Any questions or communications your attorney may have regarding this claim must be directed to Hyundai Motor America in writing.

Attn: Legal Department
Hyundai Motor America
PO Box 20850
Fountain Valley CA 92728-0850

Kind regards,

DANIELA
National Consumer Affairs
(833) 462-8722 xX65539
Hyundai Motor America

E-mail to Hyundai Motor America case manager

3/29/23, 10:24 AM

Tue, Mar 28 at 8:57 PM

To:
HyundaiCaseManagement2@

Thank you, Daniela, thanks for trying to help! That is more than anybody else from your company did for me. I wish the best in your life!!!!

Sincerely [redacted]

On Tuesday, March 28, 2023 at 09:04:33 AM EDT,
HyundaiCaseManagement2@hmausa.com
<hyundaicasemanagement2@hmausa.com> wrote:

Hello [redacted]

Is my pleasure to do everything I can to help you, as I said, unfortunately, I do not have another address than the one I already gave you, that is the only way.

If you have any different questions please let me know, if not, sadly there is nothing else I could do for you.

Best regards,

DANIELA
National Consumer Affairs
(833) 462-8722 xX65539
Hyundai Motor America

E-mail to Hyundai Motor America ca [redacted] [redacted] [redacted]

https:// [redacted]

[REDACTED]
[REDACTED]
UNITED STATES
POSTAL SERVICE®

POSTAL SERVICE
Bronx, NY [REDACTED] ★

PRIORITY
MAIL

POSTAL SERVICE
RDC 04
20590
JUN 29, 23
AMOUNT
\$16.20
R2304M112061-31
[REDACTED]

Qualified for domestic use.
on > \$50 of insurance (restrictions apply).*
and many international destinations.
Declaration form is required.
For more information regarding claims exclusions see the
Post Office or visit us online for availability and limitations of coverage.

Bronx, NY [REDACTED]

FLAT RATE ENVELOPE

SECURED

To schedule free Package Pickup,
scan the QR code.



USPS.COM/PICKUP

Legal Flat Rate Envelope
EP14L May 2020
OD: 15 x 9.5

TO: NHTSA
Att. ODIT
1200 New Jersey Ave., SE
West Building
Washington, DC, 20590

This packaging is the property of the U.S. Postal Service® and is provided solely for use in sending Priority Mail® and Priority Mail International® shipments. Misuse may be a violation of federal law. This package is not for resale. EP14L © U.S. Postal Service; May 2020; All rights reserved.



PRESS FIRM



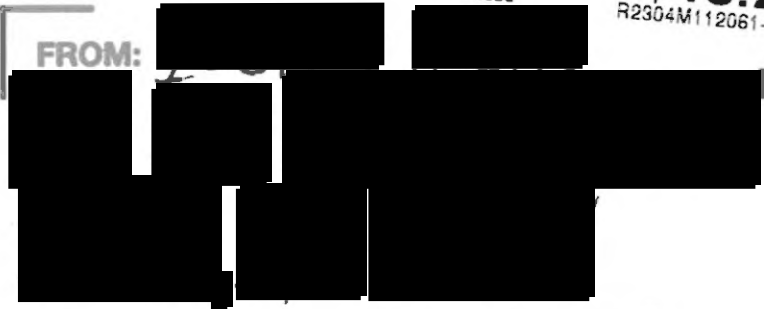
RDC 04



U.S. POSTAGE PAID
PM
BRONX, NY
10463
JUN 29, 23
AMOUNT
\$16.20
R2304M112061-31

**PRIORITY®
MAIL**

FROM:



Bronx, NY

Restrictions apply).
International destinations.

Signature required.

Additional restrictions see the

limitations of coverage.

TO: NHTSA
Att. ODIT
1200 New Jersey Ave., SE
West Building
Washington, DC, 20590

Schedule free Package Pickup,
scan the QR code.



USPS.COM/PICKUP

This packaging is the property of the U.S. Postal Service® and is provided solely for use in sending Priority Mail® and Priority Mail International® shipments. Misuse may be a violation of federal law. This package is not for resale. EP14L © U.S. Postal Service; May 2020; All rights reserved.