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Print and Mail to Ford Motor Company Recall for 2018 Ford Ecosport

[Redacted]

Hello,

I am the owner of a 2018 Ford Ecosport which was recalled recently. The Safety Recall Notice number is 23S64 and the NHTSA Recall r

- a. Stopped working and shut off in the middle of traffic twice without warning.
- b. Needs a new engine according to 3 mechanics. The cost is \$9000, which I cannot afford.
- c. The car has been out of commission since September 2023 and I have not been able to drive it.
- d. Still making monthly payments for the car - \$543.31.

The recall for the 2018 Ford Ecosport from Ford Motor Company must include the cost to replace the engine and the engine oil pump that become damaged and in need of replacement.

The vehicle is currently at the Ford Dealer awaiting instructions from the Ford Motor Company on how to proceed and what to replace. I should be granted a temporary vehicle for transportation while this vehicle is limbo and awaiting service.

I can be reached at [Redacted] I am a disabled veteran on a fixed income and cannot afford to buy another car and continue to pay for

Thank you,

[Redacted]

Reply Forward

Safety Recall Notice 23564

NHTSA Recall 23V905

new address: [Redacted]

North Charleston, SC

* My engine should be repaired without charge. This is only a 2018 vehicle. Thank you

Ph: [Redacted]

North Charleston, SC

[Redacted]

NGA

National Highway Traffic

Safety Administration

1200 New Jersey Ave. S.E.

Washington, Dc 20590



Department of Transportation

To: W41-306

Building: DOT

Mailstop: 4 West

Rtg Symbol: NEC, NOA, NIA

External Carrier: DELIVERY CONFIRMATION

Sender:

3/1/2024 12:40:27 PM



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C000

North Charleston SC

W41-306

NEF

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NATIONAL HWY TRAFFIC
SAFETY ADMIN.
1200 NEW JERSEY AVE SE
WASHINGTON DC 20590-0001

USPS TRACKING #

