

To: FCA (Fiat Chrysler Automobiles) US LLC

From: [REDACTED]

Date: February 26, 2024

Subject: Safety Recall Notice

2015 Jeep Grand Cherokee Summit\vin#1C4RJFM8FC [REDACTED]

Z46/NHTSA 22V-406

I received a letter, which states that my call is on the recall list for High Pressure Fuel Pump issues. I have visited two Chrysler, Jeep, Dodge Dealerships since I purchased my vehicle, and they both have informed me that they had' received the parts to do the repair. I am constantly being told to check back in a couple of months. I am writing this letter to you because of my most recent visit to one dealership {Courtesy Chrysler, Jeep Dodge Ram at 9207 E Adamo Drive, Tampa Florida 33619, b/p# 813-517-3263 or 813-421-5159}, in which all hell broke loose. When I visited this dealership, nothing was wrong with my vehicle, but after I left, my check engine light was on and my car wouldn't accelerate. I took it to be repaired, but the repair person informed me that the readings were all over the place. He said that it didn't make any sense. He reset everything and asked for me to bring it back so that he could conduct a second reading/diagnostic check on it. My car is driving fine, just like it was before my visit to the aforementioned dealership.

I need your assistance, since this mechanic stated that the recall repair is crucial to the survival of my engine, and must be done in a proper time limit/span. Unfortunately, it appears that no one wants to do it, or they honestly don't have the parts, because I was informed that the expected time frame for the repair is nine hours. This is why I am submitting this letter to the Administrator, National Highway Traffic Safety Administration Office, since I purchased the vehicle last year, and where I purchased it from (Tropical Auto) lied to me about having the job completed/repared. It wasn't until I took it for its first oil change, at a dealership in Orlando Florida that I was informed that it couldn't have been completed, since no one had received the parts to make such repairs.

I don't know what to do, since there's a possibility that no car dealership in Florida has received the part to do my repair. My correct address is [REDACTED] Tampa Florida [REDACTED]

I look forward to hearing from you soon with further instructions on what steps to take to remedy this problem. I'm afraid that further delay in repairing the recall issues will cause my car to suffer irreversible damage, which could possibly cause the engine to lock up.

Respectfully Submitted

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