

INFORMATION REDACTED PURSUANT TO THE FREEDOM

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

**From:** [Ambrose, Ann-Marie L](#)  
**To:** [EVOQ \(NHTSA\)](#); [Robertson, Faithia \(NHTSA\)](#); [Lewis, Brenton](#)  
**Cc:** [NHTSA ODI CED](#); [Strasser-King, Marion C](#)  
**Subject:** ODI 11582336  
**Date:** Wednesday, May 8, 2024 1:51:05 PM

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-----Original Message-----

**From:** [REDACTED]  
**Sent:** Tuesday, May 7, 2024 2:29 PM  
**To:** [nhtsa.webmaster@dot.gov](mailto:nhtsa.webmaster@dot.gov)  
**Subject:** [EXTERNAL] - ODI 11582336

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I need someone to contact me asap regarding my complaint .you allowed ford to make it a customer satisfaction campaign instead of a recall which is keeping these defective vehicles on the road endangering people's lives and I will reach out to anyone involved in motor vehicle accidents involving these vehicles and let them know how the federal government agencies are the ones that should be sued. Please contact me at [REDACTED]

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