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From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: In reference to ODI #11582185
Date: Monday, April 29, 2024 10:17:54 AM

From: [REDACTED] m>
Sent: Saturday, April 27, 2024 4:40 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: In reference to ODI #11582185

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

This was information that I found stating that this was a known issue with this brand for years and only certain individuals were informed base on a VIN number. This is a safety concern that needs to be addressed regardless of VIN. Thank you. [REDACTED]



Audi of America, Inc.



Date: May 09, 2016
To: Audi Dealer Principal, Service Manager, and Parts Manager
From: Audi Customer Protection
Subject: Upcoming Update 48M3
Checking Seal
2016 A6, A7, A8, Q5, A5, A5 Cabriolet, A4, allroad
2017 Q7

Audi of America, Inc.
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Dear Audi Dealer Principal, Service Manager, and Parts Manager:

This communication is to inform you of upcoming Update **48M3**.

What vehicles are affected?

There are 9,563 Audi vehicles affected in the U.S. by this Update.

Of the affected vehicles, the following are in dealer inventory:

New Vehicle Inventory: 1,143
CPO Inventory: 138

What is the issue?

On Audi vehicles with electromechanical steering manufactured within a specific period, it is possible that the seal on the power steering control unit was not manufactured correctly.

What does the repair procedure involve?

The seal will be checked and if necessary replaced.

When will the Update be available?

This Update will be visible in Elsa and ServiceNet on or about May 10, 2016.

Please refer to the Elsa campaign/action screen for confirmation of whether the Update applies to each specific vehicle. Additionally, this Update is posted on Elsa and ServiceNet for additional information and complete repair instructions.

Consistent with general Audi corporate policy governing Updates, Audi is not notifying consumers. (Updates differ from recalls and service actions; consumers are notified in writing of recalls and service actions.) Each vehicle should be completed when it is in to the dealer for maintenance or any other service visit. Dealer stock vehicles **cannot, however, be delivered** to consumers until the Update is completed.

To identify any vehicles in your inventory that are affected by this Update, please run the "New and CPO Inventory Open Campaign/Action Listing" report from the OMD Web system.

Dealers must ensure that every affected vehicle gets the update before delivery to consumers. Your effort is integral in reaching the highest quality expectations of Audi customers.

Thank you for your cooperation and assistance in this important matter.

Audi of America, Inc.



June 2021

This notice applies to your vehicle: 2015 AUDI S5, WAUGGAFR3FA [REDACTED]

**Subject: Limited Extended Warranty Coverage for Electromechanical Steering Unit
Certain 2011-2016 Model Year Audi B8 (A4, A4 Allroad, A5, S5, RS5, Q5 & SQ5),
C7 (A6, S6, A7, RS7) & D4 (A8, S8) Vehicles**

Dear Audi Owner:

Audi has determined that it is possible for the Electromechanical steering unit to malfunction in some vehicles, causing the Electromechanical steering warning lamp in the instrument cluster to illuminate due to the presence of specific fault codes resulting from this malfunction.

Because of this, Audi is extending warranty coverage for the Electromechanical Steering Unit in your vehicle to 10 years or 125,000 miles, whichever occurs first, from the vehicle's original in-service date, subject to certain conditions as specified in this letter.

Limited warranty extension Coverage/Limitations

If the Electromechanical steering warning light in your vehicle illuminates while your vehicle is within the time and mileage limits of this limited warranty extension, at no cost to you, an authorized Audi dealer will perform a diagnosis to determine if the warning light is on due to the presence of specific fault codes as described above.

- If diagnosis confirms that such fault codes are present, the repair will be performed at no cost to you.
- If diagnosis reveals that your vehicle has an unrelated issue(s), any necessary repairs will not be covered under this limited warranty extension. Your dealer will advise you what the associated repair cost(s) will be.

What you should do:

- Ensure all vehicle drivers have read the vehicle owner's manual so they are familiar with how the associated warning lights (including the MIL) work.
- Please be aware that other conditions (unrelated to the fault codes described in this letter) may cause the electromechanical steering warning lamp in your vehicle to illuminate. Customers should be prepared to cover diagnosis and repair costs associated with these other, unrelated conditions.
- Please keep this letter with your Warranty booklet for future reference, and deliver it to any new owner, along with the owner's manual. Should you ever sell the vehicle, this limited warranty extension is fully transferable to subsequent owners.

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