

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

February 6, 2024

Administrator National Highway Traffic Safety Administration

1200 New Jersey Avenue SE

Washington, DC 20590

To Whom It May Concern:

With reference to GM Safety Recall Notice N232404980 and GM Global Product Safety and Systems June 2023 Letter we are contacting you. We have a 2017 Chevrolet Traverse VIN 1GNKRFD1H which is subject to this recall. [REDACTED]

Moreover, an October 6, 2023 Wall Street Journal article aptly pointed out the nature of the high risks of personal injury or even death from the latent defect within the inflators on the driver side air bag.

As indicated subject letter was received in June of last year. We have since been in contact, as the letter had instructed, with Chevrolet Customer Assistance Center as well as a number of times. Plus, our local Dealer Friendly Chevrolet and Buick in Albemarle, NC too. The latter, as recent as last week, stated once again they had been notified a good while back but still awaiting parts. This is now entering into the ninth month. Who knows how long this will go on? It would seem in all fairness it's within reason to say categorically this for, whatever reason or cause, is stalled and now appears to be in limbo.

What now? Is there any effort underway to bring about a resolution and some form of repair and / or replacement?

May we hear back something, substantive, from NHTSA ASAP or, if not, at least before it will soon be said "it's now been a year".

Respectfully,

[REDACTED]

[REDACTED]

Denton, NC [REDACTED]

Handwritten mark

[REDACTED]
Denton, NC [REDACTED]

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20590