

February 2, 2024

Regina A. Carto
Vice President
Global Product Safety and Systems

RE: Recall #N232404980 – VIN #1GNKRFKD1F [REDACTED]

Dear Ms. Carto,

I received a letter in June of 2023 regarding the above referenced recall on my car. The letter states I will receive another letter when the parts are available. It has been 8 months and I have not received anything. I have contacted my local Dealer on several occasions just to be told there is nothing they can do.

I am about to give this car to my twin sons who are about to turn 16. As you can imagine, if you are a mom, I do not want to give my children a car with an airbag that may throw metal shards if they have an accident.

Is there anything you can do to help?

Sincerely,

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Pea Ridge, AR [REDACTED]

R



Pea Ridge, AR

NW ARKANSAS AR 727

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Administrator
National Hwy Traffic Safety Admin.
1200 New Jersey Ave S.E.
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