

INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

May 30, 2024

National Highway Traffic Safety Administration
Office of Defects Investigation
1200 New Jersey Avenue Southeast
West Building
Washington DC 20590

RE: complaint #11580770
General Motors Corp

Dear National Highway Traffic Safety Administration Office of Defects Investigation:

I am writing to request an update and information regarding communication you have had with General Motors Corp in regards to complaint #11580770 which was submitted to your department. Over **one year** from the time of this recall (N232404980) and there continues to not be a solution available for our vehicle with VIN 1GNKVHKD0H[REDACTED]. Our efforts to gather information from General Motors in regards to when our vehicle may have a fix available has confirmed that there is not a plan currently in place to resolve the safety recall which leaves us without a safe vehicle to use for transportation of our family. When I spoke to a representative with the National Highway Traffic Safety Administration today they confirmed that General Motors has not provided a schedule to the NHTSA and does not appear to have a plan in place to resolve the issue on our vehicle and recommended writing to this address for further information on progress on the complaint.

The National Highway Traffic Safety Administration has also received notification from the Wisconsin Attorney General's office in regards to this case under file #152312. I am also requesting any communication you have provided to the Attorney General's office in regards to this case.

Thank you for your attention to this issue.

Sincerely,

[REDACTED]
Chevy Traverse Owner

Telephone: [REDACTED]
E [REDACTED]

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USA FOREVER

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