

INFORMATION REDACTED PURSUANT TO THE FREEDOM  
OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

**From:** [Ambrose, Ann-Marie L](#)  
**To:** [EVOQ \(NHTSA\)](#); [Robertson, Faithia \(NHTSA\)](#); [Lewis, Brenton](#)  
**Cc:** [NHTSA ODI CED](#); [Strasser-King, Marion C](#)  
**Subject:** ODI-11579289  
**Date:** Monday, May 20, 2024 11:16:34 AM

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-----Original Message-----

**From:** [REDACTED]  
**Sent:** Thursday, May 16, 2024 9:49 AM  
**To:** [nhtsa.webmaster@dot.gov](mailto:nhtsa.webmaster@dot.gov)  
**Subject:** [EXTERNAL] - ODI# 11579289

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Thank you for acknowledging my complaint. As I previously stated I am sincerely not interested in any monetary refund or replacement part but I am focused on the oversight of “remanufactured” automobile parts industry. I have not, understandably, received any information from NAPA concerning inquiries I have made about this part but have recently searched their main website and it was noted that this part is no longer available. However it is available on other parts suppliers websites. I am interested if NHTSA is in general pursuing information concerning the “remanufactured “ automobile parts and investigating the safety of these automobile parts. From my experience alone this matter may be worth of an investigation although it is very conceivable that other problems in this area exist. Thank you for your time and the services you perform. [REDACTED]

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