

From: [REDACTED]
To: [EVOO \(NHTSA\)](#)
Subject: Fwd: Recall 251
Date: Monday, April 1, 2024 10:37:48 PM

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Attn Mr. Randy Reid
Re Complaint ID 11578309
Thank you
[REDACTED]

----- Forwarded message -----

From: [REDACTED]
Date: Mon, Apr 1, 2024 at 7:32 PM
Subject: Recall 251
To: <HyundaiNationalCustomerCare@hmausa.com>

Dear Sirs:

Re: VIN KM8JT3AC1AU [REDACTED]

A complaint was filed with the NHTSA because you impose upon me danger, inconvenience, while the liability seems to be owned by you to bare the consequences. Don't you agree?

Today, I spoke to your South Bay Torrance service department. The best they could do was repeat your recall notice "there is no remedy at this time", call back next month.

Respectfully yours, a very concerned owner,
[REDACTED]

CC: [REDACTED]