

[REDACTED]
Cottonwood, AZ [REDACTED]
[REDACTED]

Office of Defects (NVS-210)
1200 New Jersey Ave
West Building
Washington DC 20590

October 5, 2023

Dear Sirs,

This letter is being written regarding concerns related to the recently released Fisker Ocean. I have a reservation for their premium vehicle for a \$ 5000 deposit, and the company now wishes to deliver the vehicle.

From my standpoint, the vehicle is currently unsafe. Software is functioning poorly, with the vehicle, not starting, or suddenly stopping, multiple warning lights. I am somewhat surprised that the vehicle has been allowed on US roads with those safety issues. I would appreciate your review of the Fisker Ocean.

As I have no personal experience with the vehicle, I am including a snapshot from a Fisker website. This lists many of the problems that have been experienced. These may not have been reported to you as many of the vehicle owners are also stockholders. Thank you for your assessment.



[REDACTED]

BR

The grand list of issues with #2775 (7 days of ownership, 350 miles) In no particular order:

- Reboot vehicle inoperable (bottom two buttons held while in Park and Brake Pressed)
- ADAS faults and warnings (these produce both messages and lights on the driver display)
- Automatic braking System inoperable warning
- Radar Fault
- Front Facing Camera inoperable – leads to the speed limit not displaying and the traffic light display not showing
- ADAS degraded, some sensors may not function properly – leads to the blindspot notification being inop, and lane departure warning not showing
- Brake Malfunction – Vehicle Service Required *
- Infotainment System lagged and unresponsive – sometimes delayed and unresponsive for 15-30 seconds *
- Two second hold during "earth mode" – buffered acceleration still allows vehicle to roll backwards even if pressing brake and accelerator at same time. The accelerator just doesn't engage fast enough after releasing the brake while pressing

hoping to seek some help on this forum.

1. When I drove off from Fisker, I heard a noise from the rear left tire, thought it was a stone in the threads, but decided to stop. Found a screw in my tire. Headed back to Fisker, then suddenly my car stopped. SOC and distance said "0" in the driver display.

Tried a reset, went out of the car, locked and unlocked, then I was able to start. Went back to Fisker where a technician logged on to the car. No faultcodes were present.

He did a reboot of all systems and said it was ok. He also changed my rear tyre.

2. When driving back home (around 180km), warnings for driver aids popped up all the time, but disappeared again.

3. After about 130km of driving, the car stopped again. Same faults as the first time. Was able to get it going again and got home.

4. Took a short drive yesterday and the car stopped 300 metres from my house. Got it started again and went home.

Sent an e-mail to Fisker and called them this morning. They arranged for a truck to pick my car up at my home and took it to the Fisker Center+.

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