INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

3-21-24

National Highway
Traffic Safety Admin.

Attn: Administrator

I received a Safety Recall
on my Ford - 2019. Ecosport
Safety Recall 23V905.

Issue:
It may be possible for the
engine oil pump drive belt
tensioner arm to fracture,
separate from the tensioner
backing plate, and/or
the oil pump drive belt
material may degrade and
lose teeth, resulting in a loss
of engine oil pressure.

I can't believe this company could be so negligent about my safety, as well as others. A complaint against Ford was filed on March 15, 2024.
(office defects investigation #11577541

I have no computer to check any instructions or status, so this lack of compliance is overwhelming.

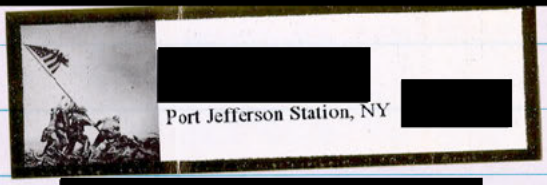
I want this fixed now!! before something happens. Waiting until the fall is crazy; to live with this fear is unacceptable.

If this car seizes up or worse, what am I to do?

I expect some sort of compliance from a company that should know better.

Sincerely,

[redacted]



[redacted]

[redacted]
Port Jefferson Station, NY [redacted]

MID-ISLAND NY 117
22 MAR 2024 PM 6 L

3/29/24
NEF

National Highway Traffic
Safety Administration
1200 New Jersey Ave. S.E.
Washington, D.C. 20590

Att: Administrator

20590-

[redacted]