

From: [REDACTED]
To: [EVOQ \(NHTSA\)](mailto:EVOQ@dot.gov)
Subject: Re: Follow up to ODI Complaint ---11577319
Date: Friday, March 22, 2024 12:35:56 PM

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Good afternoon,

There is really nothing to edit. I do have a question though. I have a video showing how a piece of foil under my wife's cushion turns the air bag light off. It is silly, but a fix from other Santa Fe owners of 2021 models and older. They also say that a piece of RFID material works also.

How can we be sure with these 2 hacks that the air bag will really deploy now? I am not willing to put my wife's life in jeopardy based on this, would you?

If nothing comes out of our complaint, Can someone send me that contact info for the mfg who makes this system? It is definitely flawed and puts people in danger.

Regards,
[REDACTED]

On Fri, Mar 22, 2024 at 11:48 AM EVOQ (NHTSA) <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to [\(202\) 366-1767](tel:(202)366-1767). Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation