

From

[REDACTED]
Hughesville, PA [REDACTED]
[REDACTED]

To

National Highway Traffic Safety Administration

1200 New Jersey Avenue, SE.

Washington, DC 20590

RE: NHTSA campaign ID number for this recall is 23V172

RE: GM recall N222389310

VIN: 1GNEVHKWXP [REDACTED]

Administrator,

I received a safety recall for my 2023 Chevrolet Traverse VIN 1GNEVHKWXP [REDACTED] at end of July 2023. I contacted dealership to schedule repairs on 8/7/2023 at Blaise Alexander Chevrolet 405 alexander Dr Muncy, PA 17756 (570) 505-5530. I have contacted the dealership several additional times to ask status of scheduling the repairs. As of 1/11/2024, the dealership has still not scheduled the repairs. I also contacted Chevrolet Customer Assistance Center at 1-800-222-1020 and the was given a case # [REDACTED]

I do not feel Chevrolet has done their best to remedy this safety recall without charge and within a reasonable amount of time. I request a full refund of the purchase price of the vehicle as well as punitive damages for failure to comply with a safety recall notice within a reasonable amount of time; as well as compensatory damages for pain and suffering (stress from driving a vehicle that could slip out of gear on a hill while driving or while at stop sign or red light or while parked).

[REDACTED]

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