

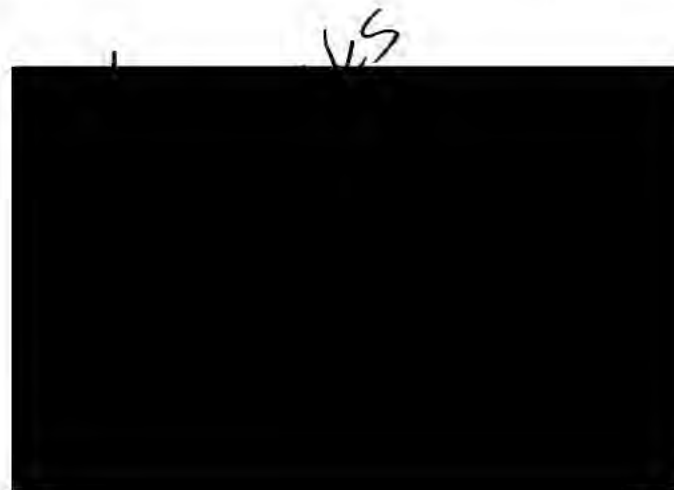
Safety Recall Notice 23255
NHTSA Recall 23V675

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

2021 Explorer VIN
~~4AA5~~ 1FMSK7BH9M [REDACTED]

Hope your holiday is full of
joy, peace, and happiness

This vehicle was taken to
Silksee Ford on July 7, 2023
for what I thought was repair.
They looked @ the vehicle & ordered
parts for the recall. I have, since,
called them on 3 different
occassions. Parts are there for
me but no one can schedule
me for service. I am ALWAYS
told someone will contact me with
an appointment. I have to
drive over an hour, in any direction,
for a service center. What should
I do. This causes me to have a drive work around



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SHREVEPORT LA 710

11 DEC 2023 PM 1 L



National Highway Traffic
Safety Administration
1200 New Jersey Ave S.E.
Washington, DC 20590

20590-



Jasper, TX