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From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOO \(NHTSA\)](#)
Subject: FW: Revision to ODI Complaint 11574659
Date: Tuesday, March 12, 2024 4:20:55 PM

From: [REDACTED]
Sent: Tuesday, March 12, 2024 12:18 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Revision to ODI Complaint 11574659

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Hi,
I'd like to revise my complaint. The narrative recorded by your folks had a minor mistake and I wanted to add that the car was well maintained by Toyota. I also wanted to add that the lane departure system was on - I thought that might help with any investigation. Also, I did report the incident to Toyota right after I filed the original report

Could you replace the narrative with:

On 2/26/24 at approximately 10:00pm, I was driving my '22 Corolla in the right-hand lane westbound on I-94 approaching Chene St. Traffic was moderate. There were no potholes, wet spots, or significant disturbances in the road and I was not changing lanes. The weather was clear and the temperature was above freezing. I was steering straight ahead. Though the steering wheel itself did not move, the vehicle began to jerk back and forth, left to right very precisely and rhythmically. I attempted to guide the car onto the shoulder but the steering wheel did not have any noticeable effect on the direction of the car. After approximately 10 seconds of jerking, the car spun out and veered into the middle lane. In the process, the car collided with another passenger car and a semi-truck. The car then slide down the side of the semi-truck traveling backwards for a few seconds before spinning out into the left-hand lane and coming to a stop. There were no warning lights illuminated prior to the loss of control. I always keep the lane departure system on. The air-bags did not deploy. A police report was filed. A man from the passenger car involved that was pulled over further down the road, came back to check on myself and my passenger and said that someone in his car bumped her head. I do not know if medical treatment was sought. The vehicle was towed to a tow yard pending review by my insurance provider. Toyota was notified of the failure. The mileage was approximately 28,000. The car was regularly maintained and inspected per Toyota recommendation by Germain Toyota of Dundee, MI. The car received no other service except for a tire replacement on 3/20/23 by Discount Tire.

Thanks for having me review this,

[REDACTED]

[REDACTED]