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**From:** [DataQuality, DataQuality \(NHTSA\)](#)  
**To:** [EVOQ \(NHTSA\)](#)  
**Subject:** FW: My report number 11572887  
**Date:** Wednesday, March 20, 2024 1:01:39 PM  
**Importance:** High

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**From:** [REDACTED]  
**Sent:** Tuesday, March 19, 2024 10:00 PM  
**To:** DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>  
**Cc:** [REDACTED]  
**Subject:** My report number 11572887  
**Importance:** High

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Thank you for taking the time to prepare my complaint. I just wanted to add that, even though there were no accidents involved, this could have been a VERY serious problem had the engine failed while my son was on the freeway traveling 70 MPH instead of only driving 20 MPH. This would have then become a multiple fatality on a busy freeway. GM had recalls on the Chevy Equinox from 2013 and 2014 for that very problem (engine eating up all the oil). It was obvious the problem was not solved with the 2016 Equinox or my engine would not have failed and GM refuses to own up to their mistake. Just as a foot note, I did end up getting the engine rebuilt for over \$8,000 and GM offered me a "Goodwill offering" of a little over \$400. I told them that was a slap in the face and they could keep their money. I figured if I accepted their "Goodwill offering" it would free them of any potential lawsuit on my part.