

INFORMATION REDACTED PURSUANT TO THE FREEDOM  
OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

**From:** [ArtemisSupport](#)  
**To:** [NHTSA ODI CED](#)  
**Cc:** [EVOO \(NHTSA\)](#)  
**Subject:** Artemis HelpDesk Inbox - VOQ# 11572722, [REDACTED] - Issue Resolved - Thanks for Letting Us Know  
About Your Safety Problem  
**Date:** Friday, April 19, 2024 6:55:18 PM

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Hello CRD Inbox,  
Consumer says the issue is resolved. (see below)

Thanks,  
Cameron Olson  
**Artemis Help Desk**  
[artemis@dot.gov](mailto:artemis@dot.gov)

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**From:** [REDACTED]  
**Sent:** Thursday, April 18, 2024 8:15 PM  
**To:** ArtemisSupport <ArtemisSupport@dot.gov>  
**Subject:** ODI-11572722 update

**CAUTION:** This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Check Engine light has been resolved, replaced the MAP Sensor, which immediately resolved this issue.

**From:** [ArtemisSupport](#)  
**To:** [NHTSA ODI CED](#)  
**Cc:** [EVOO \(NHTSA\)](#)  
**Subject:** Artemis HelpDesk Inbox - VOQ# 11572722, [REDACTED] - Invoices - Thanks for Letting Us Know About Your Safety Problem  
**Date:** Friday, April 19, 2024 6:58:57 PM

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Hello CRD Inbox,  
Consumer has Invoices. (see below)

Thanks,  
Cameron Olson  
**Artemis Help Desk**  
[artemis@dot.gov](mailto:artemis@dot.gov)

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**From:** [REDACTED]  
**Sent:** Thursday, April 18, 2024 8:21 PM  
**To:** ArtemisSupport <ArtemisSupport@dot.gov>  
**Subject:** ODI-11572722 started 2nd Oil Consumption Test Feb 16 2024 - April 18 2024

**CAUTION:** This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

I have the Invoice from which I paid to start the 2nd test, now that the holidays were over and our 2017 Kia Sportage seem to be consuming more oil that the 1st Oil Consumption Test last year.

No leaks have ever been discovered. I have all of the invoices for everything we have paid so far.

Paid \$100.61 to start a 2nd Oil Consumption Test.  
Start Date: **Feb 16 2024**  
Mileage **93375**

**RESULTS April 18th 2024**  
Mileage 94,500 (slightly over 1,000 miles driven)  
OIL CONSUMED at a little over 1,000 miles  
**3.5 quarts of oil consumed**