

**From:** [Ambrose, Ann-Marie L](#)  
**To:** [EVOQ \(NHTSA\)](#); [Robertson, Faithia \(NHTSA\)](#); [Lewis, Brenton](#)  
**Cc:** [NHTSA ODI CED](#); [Strasser-King, Marion C](#)  
**Subject:** ODI-11572722  
**Date:** Wednesday, March 13, 2024 2:36:38 PM

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**CAUTION:** This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

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**From:** [REDACTED]  
**Sent:** Tuesday, March 12, 2024 11:55 AM  
**To:** nhtsa.webmaster@dot.gov  
**Subject:** [EXTERNAL] - ODI number is 11572722 - updated complaint

**CAUTION:** This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Wanted to update my complaint filed to state and show Friday March 8, 2024 my 2017 Kia Sportage SX (pls make sure SX is noted, same as complaint filed hasn't been much stated about this model), My Kia now shows POSSIBLE ENGINE CONDITION, engine light is a constant on, and folks have been reporting engines seizures on some models after this happens. Rod bearing as well.

Please NOTE; more and more people on the Facebook Engine Failure- Kia/Hyundai forum If 23.5k members are commenting about selling their vehicles to folks that don't know all of the issues that have been going on for years. This is just 1 of many, many groups out there.

Thank you

[REDACTED]  
[REDACTED]  
[REDACTED] (direct cell)

[REDACTED]

...made from the heart, with our hands, for you to enjoy!


Thank you

**Ann-Marie Ambrose**  
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harman/kardon HD Radio ((SiriusXM))

 Automatic Diagnostics

## Engine Control System

Possible Engine Condition.  
Please press [Schedule Service].

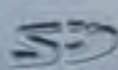
Schedule Service

Send Report

Close

PASSENGER  
AIR BAG

OFF

 MAP