

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOO \(NHTSA\)](#)
Subject: FW: NHTSA ID# 11571944 edit
Date: Friday, March 8, 2024 11:58:15 AM

From: [REDACTED]
Sent: Friday, March 8, 2024 11:01 AM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: re: NHTSA ID# 11571944 edit

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The contact owns a 2019 Hyundai Sonata. The contact stated that he uses a cushion or pillow while in the passenger's side seat due to medical issues, and the air bag warning light illuminates indicating that the passenger side air bag was not active. The contact had concerns about the functionality of the air bag system. The local dealer was not contacted. The vehicle was not diagnosed or repaired. The manufacturer was contacted, but no assistance was provided. The current mileage was approximately 6,000 but this has happened repeatedly whenever a cushion is used.