

From: [Hotline, NHTSA \[Non-Employee\]](#)
To: [EVOO \(NHTSA\)](#); [Robertson, Faithia \(NHTSA\)](#); [Lewis, Brenton](#)
Cc: [NHTSA ODI CED](#); [Strasser-King, Marion C](#)
Subject: ODI- 11570856
Date: Tuesday, February 20, 2024 6:37:52 PM

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From: [REDACTED]
Sent: Thursday, February 15, 2024 11:55 AM
To: nhtsa.webmaster@dot.gov
Subject: [EXTERNAL] - 2019 recall claim # 11570856

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I sent in an inquiry/form about my 2019 traverse with a shift to park message. Other 2019 traverse are on the recall and my car is not, yet it is doing the same thing that the cars that are recalled are doing. Upon speaking with the dealership they were surprised that my car was not included in on the recall. I was hoping to get my car covered under the recall. Looking forward to hearing from you soon.

Thank you

[REDACTED]

Thank you

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