

From: [Ambrose, Ann-Marie L](#)
To: [EVOQ \(NHTSA\)](#); [Robertson, Faithia \(NHTSA\)](#); [Lewis, Brenton](#)
Cc: [NHTSA ODI CED](#); [Strasser-King, Marion C](#)
Subject: ODI-11569735
Date: Thursday, February 22, 2024 6:01:39 PM

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-----Original Message-----

From: [REDACTED] >
Sent: Sunday, February 18, 2024 4:48 PM
To: nhtsa.webmaster@dot.gov
Subject: [EXTERNAL] - Complaint #11569735

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Hello.

I filed Complaint #11569735 on February 4, 2024 and have not heard back from you. It was in regard to my 2016 Kia Soul (KNDJX3A51G7[REDACTED]). We can all recognize that Kia/Hyundai suffer from a very high number of defective vehicles and I believe mine is one.

It has 50000 miles on it and emits smoke from the tail pipe but still can be driven with zero warning lights on. It seems like Kia is not interested in repairing defective engines before failure or fire. These companies are negligent and must be held accountable for knowingly putting the publics safety at risk . Their record fines were made to be broken...by them.

Thank you.
[REDACTED]

Thank you

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