

**From:** [Ambrose, Ann-Marie L](#)  
**To:** [EVOO \(NHTSA\)](#); [Robertson, Faithia \(NHTSA\)](#); [Lewis, Brenton](#)  
**Cc:** [NHTSA ODI CED](#); [Strasser-King, Marion C](#)  
**Subject:** ODI-11565797  
**Date:** Friday, March 29, 2024 3:23:16 PM

---

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

-----Original Message-----

**From:** [REDACTED]  
**Sent:** Saturday, March 23, 2024 4:36 PM  
**To:** [nhtsa.webmaster@dot.gov](mailto:nhtsa.webmaster@dot.gov)  
**Subject:** [EXTERNAL] - NHTSA # 11565797 RE: 2015 MAZDA MPV AIRBAG

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

I am contacting you in regards to my 2015 MAZDA MPV passenger AIRBAG SYSTEM NOT DEPLOYED in my passenger side frontal impact of July 2023 Weekend where I filed an complaint with the above NHTSA # and I need your department to contact me as I need to have this vehicle removed from my sisters house/driveway,whereby please call me at [REDACTED] as I need to know if you all would like to see and test this vehicle for the reason why it didn't deploy After they had replaced said AIRBAG under recall or if they didn't do it correctly.? THANK YOU Electronically Signed; [REDACTED]

Thank you

Ann-Marie Ambrose  
Quality Analyst  
ASRC Federal Holding Company  
[aambrose@asrcfederal.com](mailto:aambrose@asrcfederal.com)  
7000 Muirkirk Meadows Drive, Beltsville, MD 20705  
[asrcfederal.com](http://asrcfederal.com) | Purpose Driven. Enduring Commitment.

sections 2510-2512, is intended only for the person or entity to which it is addressed, and may contain information that is confidential, protected by attorney-client or other privilege, or otherwise protected from disclosure by law. If you are not the intended recipient, you are hereby notified that any retention, dissemination, distribution, or copying of this communication is strictly prohibited. Please reply to the sender that you have received the message in error and destroy the original message and all copies.