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From: [Ambrose, Ann-Marie L](#)
To: [EVOQ \(NHTSA\)](#); [Robertson, Faithia \(NHTSA\)](#); [Lewis, Brenton](#)
Cc: [NHTSA ODI CED](#); [Strasser-King, Marion C](#)
Subject: ODI-11565611
Date: Monday, January 22, 2024 7:02:30 PM

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From: [REDACTED]
Sent: Friday, January 19, 2024 7:30 PM
To: nhtsa.webmaster@dot.gov
Subject: [EXTERNAL] - 11565611 Additional Information

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Good Afternoon,

I have more information regarding the case [11565611](#) that is a MAJOR safety concern and needs to be investigated by the NHTSA to avoid any other 2023 Model 3 Tesla drivers from potentially being involved in a fatal crash due to their car shutting down unexpectedly, as mine did on the freeway.

I was contacted by the Tesla dealer on 1/19/2024 that the my car had been "fixed" and was ready to be picked up. When I asked them what caused the total shut down with the car, I was provided with this:
"verified unable to drive. verified pyro fuse is blown. performed diagnostic for cause of pyro fuse blown. Found high voltage controller faulting. replaced controller."

I have attached pictures of the parts that were replaced. This needs to be immediately investigated.

Thank you

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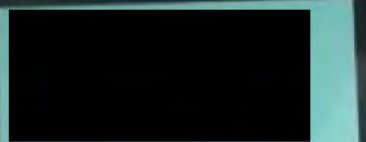
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