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From: [Ambrose, Ann-Marie L](#)
To: [EVOQ \(NHTSA\)](#); [Robertson, Faithia \(NHTSA\)](#); [Lewis, Brenton](#)
Cc: [NHTSA ODI CED](#); [Strasser-King, Marion C](#)
Subject: ODI-11565586
Date: Friday, February 23, 2024 3:03:03 PM

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From: [REDACTED]
Sent: Tuesday, February 20, 2024 1:04 AM
To: nhtsa.webmaster@dot.gov
Subject: [EXTERNAL] - ODI Number 11565586

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Hello,

I previously submitted ODI number 11565586. I finally got my vehicle back last week after almost a month while an engine replacement covered under warranty was taking place. After being assured by the service department that the new engine would be free of defects I've driven roughly 300 miles when I experienced warning lights for electronic steering, ABS, and traction control which was immediately followed by a burning smell in my cabin. When I was able to safely pull over I had smoke coming from my hood. Upon inspection I had almost no coolant left. I'm genuinely concerned for mine and my families safety and I need a reliable and safe vehicle. There was no indication of overheating on my guage.

Thank you

Ann-Marie Ambrose
Quality Analyst
ASRC Federal Holding Company
aambrose@asrcfederal.com
7000 Muirkirk Meadows Drive, Beltsville, MD 20705
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