

From: [Ambrose, Ann-Marie L](#)
To: [EVOO \(NHTSA\)](#); [Robertson, Faithia \(NHTSA\)](#); [Lewis, Brenton](#)
Cc: [NHTSA ODI CED](#); [Strasser-King, Marion C](#)
Subject: ODI-11565100
Date: Wednesday, March 13, 2024 1:16:27 PM

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From: [REDACTED]
Sent: Tuesday, March 12, 2024 12:51 AM
To: nhtsa.webmaster@dot.gov
Subject: [EXTERNAL] - 11565100

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I already send my complaint against Nissan North America. Adviestly your already knows that Nissan Rogue 2012 was recall back some time ago, but not all the Nissan Rogue 2012 I don't know why because it's one Nissan Rogue 2012 to other Nissan Rogue 2012. I called at the time the my Nissan Rogue 2012 has had the same problem the main problems that Transmission and like I said not all was recall. So Nissan North America which is the main Manufacturers are in The State Of Tennessee I called them to make sure my car was on recall they send to me to a nearby Dealership so I when to the one are located in Nazareth RD, Nazareth Township in on PA Adviestly Nissan dealership and put my Vin number and said my car it's not in recall. The dealer never checked my car problems I take to a cars repair in on Easton, PA or Wilson Township it's a little bit confusing I know where the location is I sending to your the Car repair shop information I have the business card I send to your a picture they told me at the Transmission was broken and cost for putting a used Transmission without guarantee and cost me to do so \$5,000.00 the is at time I called your to make a complaint your take my complaint by phone call but never take care. Not to long ago I called your back about the complaint your not finding anything about my complaint, now make another one your giving me a case Number but I don't know how your handle a complaint why your giving me a case or claim number I sending your email with the case number but your getting lost by your own I don't understand how kind seriously your taking a safety administration in the road and your are a Federal Government Department shamefully for your

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Thank you

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