

From: [ArtemisSupport](#)
To: [NHTSA ODI CED](#)
Cc: [EVOO \(NHTSA\)](#)
Subject: ArtemisSupport Inbox - VOQ# 11565100, [REDACTED] - Unknown - Thanks for Letting Us Know About Your
Date: Friday, March 1, 2024 5:13:13 PM

Hello CRD Inbox,
Consumer has been sent an automated email to not reply to this ArtemisSupport inbox and is given the correct contacts but continues to email us. (see below)

Thanks,
Cameron Olson
Artemis Help Desk
artemis@dot.gov

From: [REDACTED]
Sent: Thursday, February 29, 2024 7:10 PM
To: ArtemisSupport <ArtemisSupport@dot.gov>
Subject: Re: Thanks for Letting Us Know About Your Safety Problem

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

NHTSA. Tracking Number: 11565100. This is onces of The business who's tell me That my Nissan Rogue Blue 2012 the Transmission was broken, business name: Butler Autos. Sheikh M Ahmed. Sales & Service. WWW.BUTLERAUTOSINC.COM w: 6102533053. C: 6109053046 1701 Butler Street Easton PA, 18042 Butlerautosinc@hotmail.com thank you

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On Wed, Feb 28, 2024, 12:41 AM [REDACTED] > wrote:

I can't wait too Nissan North America to give me another car because my Nissan Rogue 2012 was recalled because of functionality don't work and I let them know to the Nissan North America and I get called me about it but never care I hope with your National Highway safety administration getting me another car from Nissan North America they have millions of cars but don't like to heard when it's time to pay thanks

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On Fri, Jan 12, 2024, 12:36 PM <NHTSA-ODI-Consumer-Communication@service.govdelivery.com> wrote:

This email is to confirm we received your vehicle complaint submitted to the National Highway Traffic Safety Administration (NHTSA). Thank you for this public service as it is through actions like yours that together we can save lives on America's roadways.

Your tracking number assigned by NHTSA for this issue is [11565100](#). Please keep this number for your records and for future reference. Once your complaint has been processed, you will be able to view it online and find any related documents. Please allow two business days for NHTSA to review your complaint.

What happens next?

Your complaint will be reviewed by NHTSA technical staff and entered into our database. If any additional information is needed, a NHTSA investigator will contact you.

Every complaint is taken seriously, reviewed in detail and analyzed for defects trends. Your complaint is important because it helps to inform NHTSA, other vehicle owners and manufacturers about potential safety concerns. Such information helps save lives, and we encourage you to share the resources available at [NHTSA.gov](#) with your family, friends and others in your community.

Will my vehicle be recalled?

When a manufacturer or NHTSA determines that a car or item of motor vehicle equipment creates an unreasonable risk to safety or fails to meet minimum safety standards, the manufacturer is required to fix that car or equipment. That can be done by repairing it, replacing it, offering a refund (for equipment) or, in rare cases, repurchasing the car.

If your vehicle is included in a recall, the manufacturer will contact you. [Sign up to receive recall email alerts from NHTSA](#) if there's ever a recall involving your vehicle, tire or child seat.

If you have any other questions regarding your complaint, please contact NHTSA's Office of Defects Investigation:

- Phone: 888-327-4236, Monday-Friday, 8:00AM to 8:00PM EST (Spanish-speaking representatives available)
TTY: 888-424-9153
(Please have your ODI number referenced above available.)
- Email: <https://www.nhtsa.gov/about-nhtsa/contact-us>
(Please indicate your ODI Number referenced above in the contact form.)

Thank you for contacting us and playing a critical role in helping to keep our roads safe.

PLEASE DO NOT REPLY TO THIS EMAIL, IT HAS BEEN AUTO-GENERATED.

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[Review our Privacy Policy.](#)

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From: [ArtemisSupport](#)
To: [NHTSA.ODI.CED](#)
Cc: [EVOO \(NHTSA\)](#)
Subject: ArtemisSupport Inbox - VOQ# 11565100 [REDACTED] - Thanks for Letting Us Know About Your
Date: Friday, March 1, 2024 5:16:48 PM

Hello CRD Inbox,
Consumer has been sent several automated emails to not reply to this ArtemisSupport inbox and is given the correct contacts but continues to email us. It appears he wants to tell you all repair places he visited. (see below)

Thanks,
Cameron Olson
Artemis Help Desk
artemis@dot.gov

From: [REDACTED]
Sent: Friday, March 1, 2024 1:34 AM
To: ArtemisSupport <ArtemisSupport@dot.gov>
Subject: 11565100

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

You receive one of the business which is a car repair especially with Transmission for my Nissan Rogue Blue 2012

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[NHTSA.gov](https://www.nhtsa.gov) with your family, friends and others in your community.

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From: [ArtemisSupport](#)
To: [NHTSA ODI CED](#)
Cc: [EVOO \(NHTSA\)](#)
Subject: ArtemisSupport Inbox - VOQ# 11565100 [REDACTED] Thanks for Letting Us Know About Your
Date: Friday, March 1, 2024 5:20:26 PM

Hello CRD Inbox,
More emails from same Consumer. He has been sent 3 automated emails to not reply to this ArtemisSupport inbox
But continues to do so. Telling you of another place he visited with attached Business car. (see below)

Thanks,
Cameron Olson
Artemis Help Desk
artemis@dot.gov

From: [REDACTED] >
Sent: Friday, March 1, 2024 1:48 AM
To: ArtemisSupport <ArtemisSupport@dot.gov>
Subject: 11565100

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This is one of the business which is a car repair especially in all kinds of cars and adviestly for Transmission this business is running in my understanding for couple of few Brothers it's another business who's tell me that too my Nissan Rogue 2012 my Transmission is broken if I have to seem him adviestly I know very well who's it's, and I check here in my the onces Nissan Rogue 2012 take out of the road for the similarities of problems the main issues was that Transmission

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BUTLER AUTOS

SHEIKH M AHMED



Sales & Service

WWW.BUTLERAUTOSINC.COM

W: 6102533053

C: 6109053046

1701 Butler Street Easton PA, 18042

butlerautosinc@hotmail.com

From: [ArtemisSupport](#)
To: [NHTSA.ODI.CED](#)
Cc: [EVOO \(NHTSA\)](#)
Subject: ArtemisSupport Inbox - VOQ# 11565100, [REDACTED] - Thanks for Letting Us Know About Your
Date: Friday, March 1, 2024 5:31:01 PM

Yet even more emails from same Consumer. I have sent him 5 automated emails to not reply to this ArtemisSupport inbox and he is apparently not getting the correct contact information in the automated email I sent. He's Telling you of a 3rd place he visited that apparently are not helping him. I still don't know what the problem is, Something about his transmission and Nissan owing him a new car? (see below)

Thanks,
Cameron Olson
Artemis Help Desk
artemis@dot.gov

From: [REDACTED]
Sent: Friday, March 1, 2024 3:07 AM
To: ArtemisSupport <ArtemisSupport@dot.gov>
Subject: 11565100

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

This confirmation of a cars repair especially with Transmission they was one of three the my car Nissan Rogue 2012 had the same problem like that other Nissan Rogue 2012 which when I called the Nissan Northern America deny when I reading the onces was recalls with my car its have the same problem Transmission, pedals acceleration and maneuvers was really dangerous for me to drive putting others drivers in dangerous condition and me as well thanks

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