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From: [Ambrose, Ann-Marie L](#)
To: [EVOO \(NHTSA\)](#); [Robertson, Faithia \(NHTSA\)](#); [Lewis, Brenton](#)
Cc: [NHTSA ODI CED](#); [Strasser-King, Marion C](#)
Subject: ODI-11564564
Date: Thursday, February 8, 2024 4:33:17 PM

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From: [REDACTED]
Sent: Wednesday, February 7, 2024 1:03 PM
To: nhtsa.webmaster@dot.gov
Cc: [REDACTED]
Subject: [EXTERNAL] - 11564564

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To whom it may concern,

I'm not sure why NHTSA is allowing BMW NA to get away with the lame excuse of no remedy for so long. We both know the remedy is the same as the previous recall involving the failure of the VANOS bolts. The remedy was and is new VANOS bolts. In my case the failed VANOS bolts caused catastrophic engine damage as verified by my local BMW dealer, Braman Motorcars of Palm Beach. I am now closing in on not having the use of my vehicle for a solid year. As someone familiar with the automotive parts logistics, I can tell you it doesn't take this long to even manufacture them let alone order them the parent company, BMW Group. They are stonewalling, waiting for this latest batch of failure to go away. I'm asking for your further assistance to remedy my situation which falls under this current recall. Thank you in advance.

Sincerely,

[REDACTED]
[REDACTED]
Wellington FL [REDACTED]

[REDACTED]
[REDACTED]

Sent from the all new AOL app for iOS

Thank you

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