

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From [REDACTED]
To [vsh@dot.gov](#), [vsh@dot.gov](#), [vsh@dot.gov](#), [vsh@dot.gov](#), [vsh@dot.gov](#)
Cc [REDACTED]
Subject 11564526
Date Tuesday, January 30, 2024 4:28:42 M
Attachments [REDACTED]

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

From [REDACTED]
Sent: Wednesday, January 30, 2024 9:35 PM
To: nhtsa.webmaster@dot.gov
Subject: [EXTERNAL] - 11564526

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Kind regards [REDACTED]

Begin forwarded message:

From [REDACTED]
Date: January 30, 2024 at 7:02:26 PM EST
To: vsh@dot.gov
Subject: 11564526

6:29

5G

< All Inboxes

3 Messages



AS

Alejandro Campos Solano

6:20 PM

To: [REDACTED]



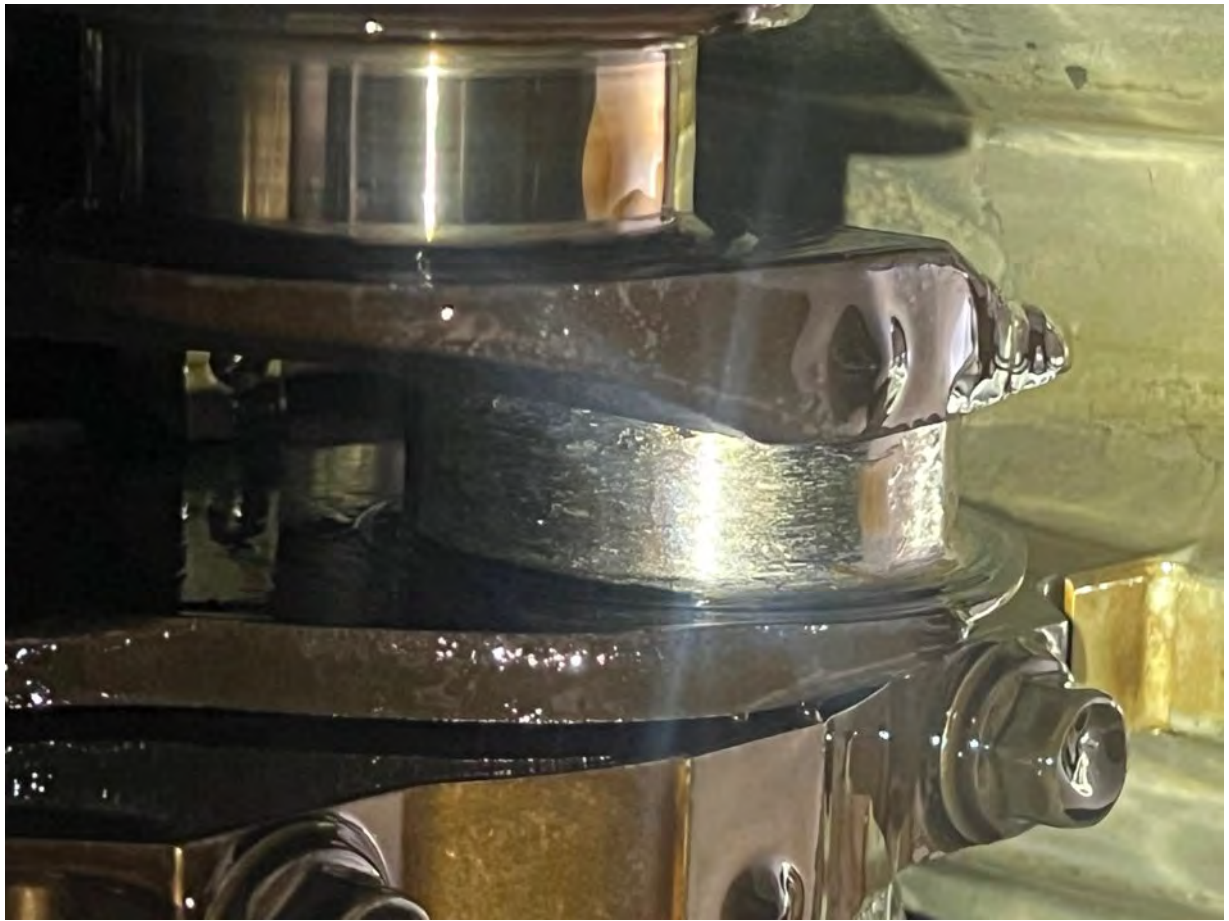
Re: [REDACTED]

diagnosis, came to be that the #1 and #3 rod bearings failed causing alot metal debree to be dispersed throught the engine. also number 3 rod bearing wor through to the crank. recommend replacing the engine at this point. with this pictures and information. you can contact american honda, you have a case number you just need to show them this proof that you got the vehicle diagnosed by us and we gave you the information needed to proceed with the case so they can potentially help with an engine replacement.

Downloading [REDACTED]



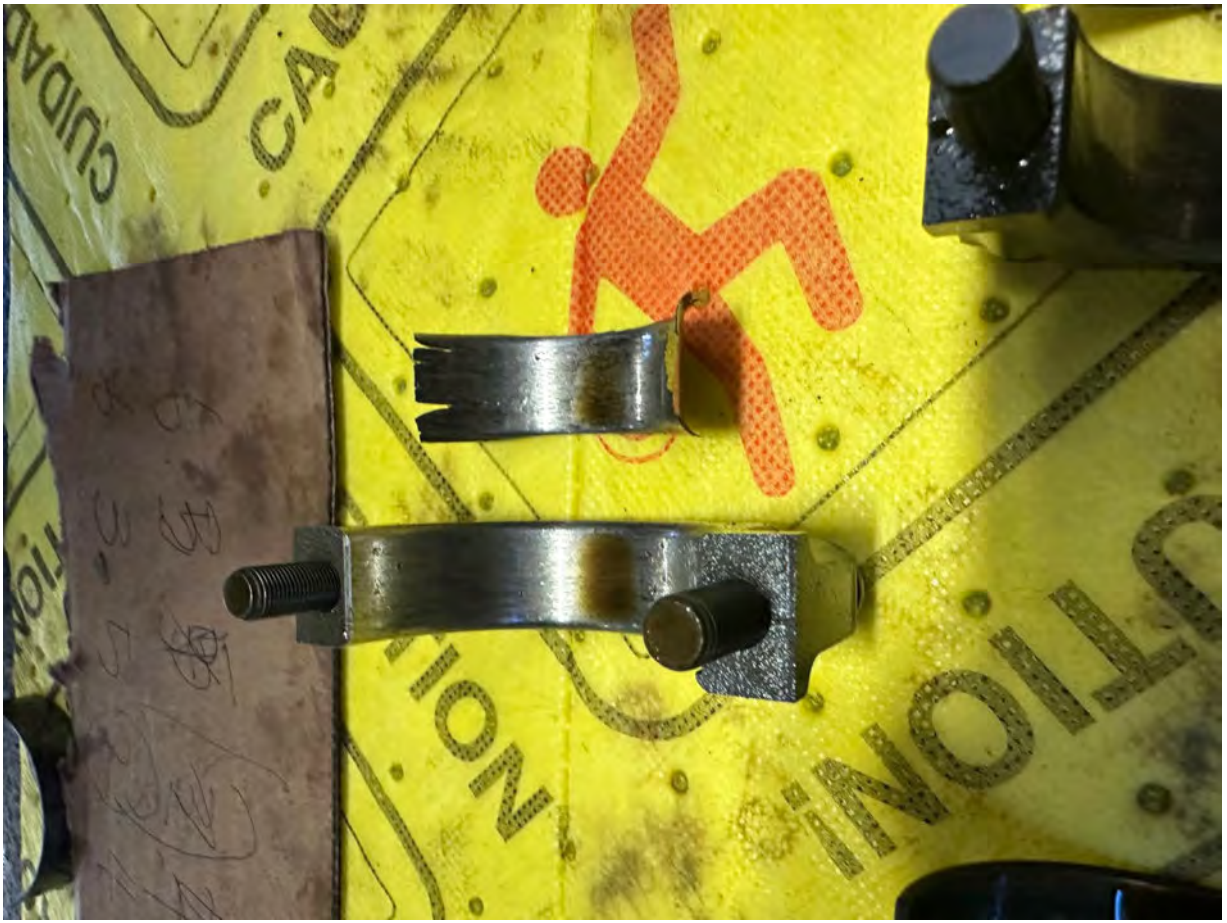




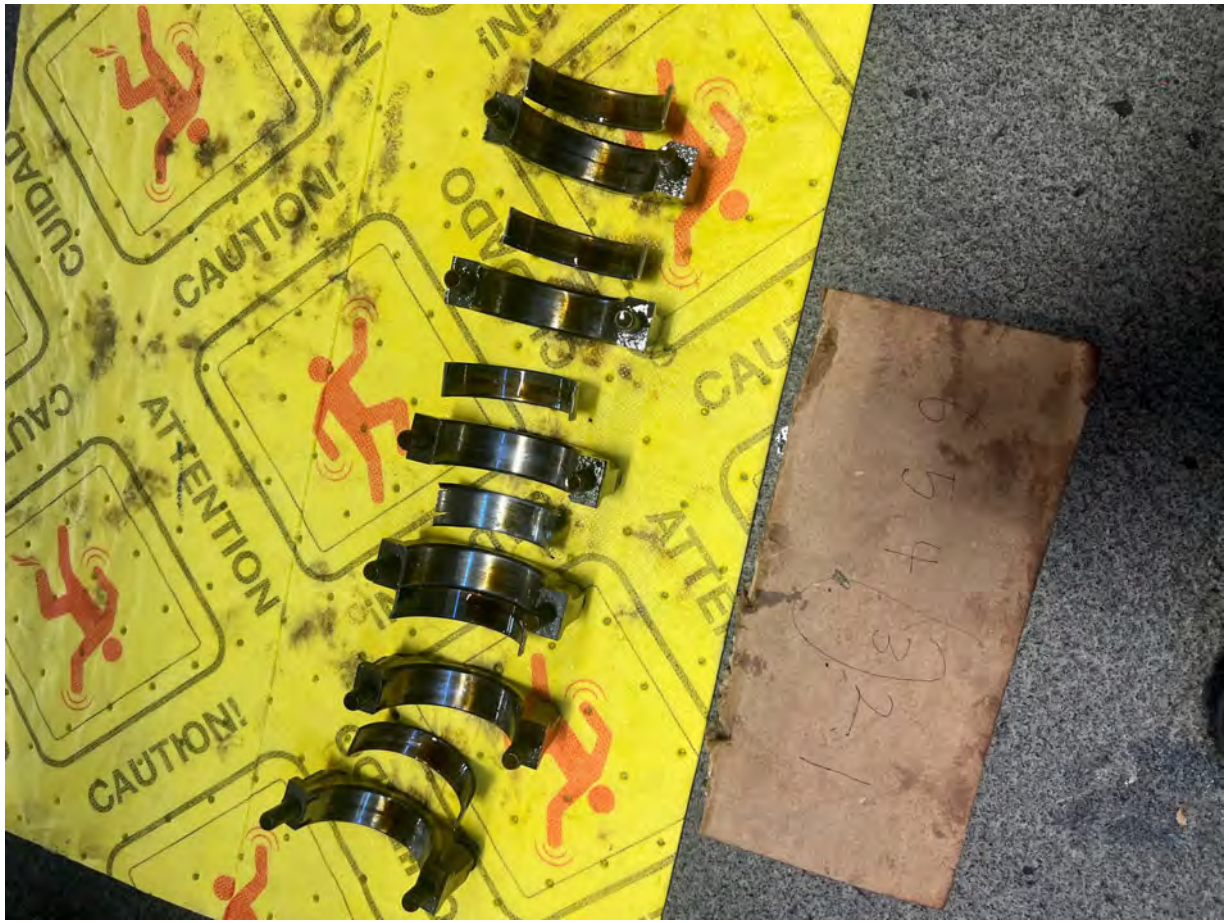




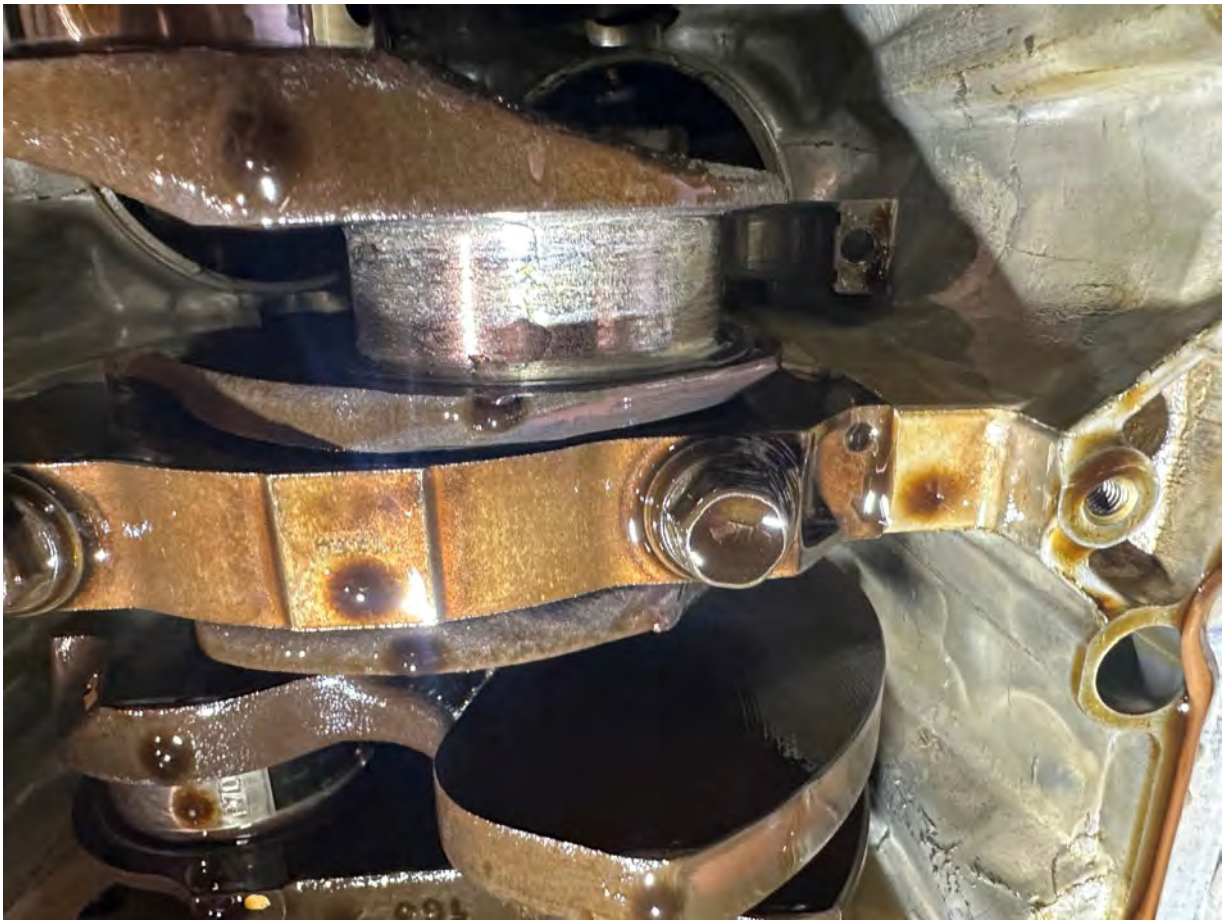
















Kind regards

Thank you

Ann-Marie Ambrose
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