

**From:** [REDACTED]  
**To:** [EVOQ \(NHTSA\)](mailto:EVOQ@dot.gov)  
**Subject:** Re: FW: Follow up to ODI Complaint -----11561191-----  
**Date:** Wednesday, February 14, 2024 6:49:24 PM

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I contacted Nissan headquarters and reported failure of air bag to deployed they say they cannot do anything about it because the car has been salvaged and have no way to know what happen

I ask why does matter the reason,they didn't deploy in major accident when would they deploy. Doesn't make sense you have to look at car examined it. I told them police had pictures.They can't help me because.they don't know exact cause,of malfunction which makes no sense Help me if you can? [REDACTED]

On Tue, Feb 6, 2024, 3:33 PM [REDACTED] wrote:

Looks good, thank you.

On Tue, Jan 30, 2024, 8:52 AM EVOQ (NHTSA) <[EVOQ@dot.gov](mailto:EVOQ@dot.gov)> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to [dataquality@dot.gov](mailto:dataquality@dot.gov) or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation