

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#)
Subject: Re: Follow up to ODI Complaint ----11559782
Date: Friday, January 26, 2024 8:17:24 PM

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NHTSA ID # 11559782

Our 2020 Acura MDX was at the dealer for this same problem for nearly 2 weeks. Once returned the same problem still exists. My wife was dead in the middle of a busy intersection after the auto start failed to restart. Acura has no fix for this?? This has history back a few years with MDX and Honda Piolet. They appear not to have an answer for 2020 MDX.

From: EVOQ (NHTSA) <EVOQ@dot.gov>
Sent: Friday, January 26, 2024 6:01 PM
To: [REDACTED]
Subject: Follow up to ODI Complaint ----11559782

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.
NHTSA/Office of Defects Investigation