

[REDACTED]
Staunton, Virginia [REDACTED]

August 3rd, 2023

Office of the Chief Counsel
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, DC 20590

Re: Recall No. 23V174000

My Vehicle Identification Number: 5FNYf8h50nb [REDACTED]

Dear Chief Counsel:

Please find enclosed a copy of the **2022 Honda Passport Recalls**. Especially the recall so noted in the above referenced.

When I visited with CMA Valley Honda, located in Staunton, Virginia, and recall #23V431000 was addressed I also inquired of the above referenced recall to which I was advised they had received no such notice and I would have to wait until the glass fell from the housing.

My concern if the glass falls will it damage the finish on my car and worse yet fly back and cause damage to someone else's auto or person to which I may be involved in a legal battle.

I also called the Harrisonburg, Virginia Honda dealer, from which I purchased the auto, to be told there was no such recall notice even after I gave them the recall number.

What am I suppose to do to protect myself in this situation?

Please advise.

Sincerely,
[REDACTED]

INCL: Virginia Motor Vehicle Registration copy

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Recall action

Dealers will replace the MOST cable harness and install a straightening cover over the vehicle cable connector, free of charge. Owner notification letters are expected to be mailed July 24, 2023. Owners may contact Honda customer service at 1-888-234-2138. Honda's numbers for this recall are EEL and ZEM.

Visibility: Rearview mirrors/devices: Exterior

Recall date

2023-03-15

Recall no.

23V174000

Honda (American Honda Motor Co) is recalling certain 2020-2021 Pilot and Ridgeline, and 2020-2022 Passport and Odyssey vehicles. The heating pads behind both side-view mirrors may not be bonded properly, allowing the mirror glass to detach. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 111, "Rear Visibility."

Hide details ^

Recall consequence

Detached mirror glass can reduce driver visibility, increasing the risk of a crash.

Recall action

Dealers will replace both left and right side-view mirrors, free of charge. Interim notification letters, notifying owners of the safety risk, were mailed May 11, 2023. A second notice will be sent once the final remedy is available. Owners may contact Honda customer service at 1-888-234-2138. Honda's number for this recall is FE5.

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10 results per page

Recall news & expert advice

How to Fix Rust on a Car



Survey Says Crash-Avoidance Tech Can Cause Issues After Repairs





Thursday - 6/30 8:30 AM
8:00 AM 7/6/23
17ptmmt
Cinnit Valley Honda
540-213-9000
Jos. - Service talker

Menu

← Passport

6:40 AM Return call to Josh 1st time for 2 recalls

2022 Honda Passport Recalls

Search for recalls by car

Make	Honda	▼
Model	Passport	▼
Year	2022	▼
Search recalls		

NHTSA safety recall results (2)

Recall information provided by National Highway Traffic Safety Administration

Back over prevention: Display function

Recall date	Recall no.
2023-06-14	23V431000

Honda (American Honda Motor Co.) is recalling certain 2018-2023 Odyssey, 2019-2022 Pilot, and 2019-2023 Passport vehicles. Due to a faulty Media Oriented Systems Transport (MOST) communication coaxial cable connector, the rearview camera image may not appear on the display. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 111, "Rear Visibility."

Hide details ^

Recall consequence

A rearview camera that does not display an image can reduce the driver's rear view, increasing the risk of a crash or injury.



VIRGINIA MOTOR VEHICLE REGISTRATION

VSA-08 (REV 08/08)

Title Number	Veh. Identification Number (VIN)	Date Issued	Plate Number	Plate Type	Sticker	Expiration Date
	5FNYF8H50NE [REDACTED]	01/05/2022	[REDACTED]	PAVL		01/31/23
Vehicle Make	Model	Body	Year	Color	Fuel	Vehicle Use
HOND	PASSPORT	SU	2022	WHI	GAS	PRIVATE
Purchase Date	Odometer at Titling	Lien at Reg	EVW	GVW	GVWR	GCWR
01/05/2022	5 ACTUAL	N	3850			Unit #

[REDACTED]
STAUNTON, VA [REDACTED]

STAUNTON

CMA 286
DR1645



Staunton, VA



RICHMOND VA 230

PAID BY ADDRESSEE



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