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From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: Complaint ID 11556656
Date: Wednesday, January 17, 2024 4:05:11 PM
Attachments: [REDACTED]

From: [REDACTED]
Sent: Wednesday, January 17, 2024 2:00 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Complaint ID 11556656

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Attached is my complaint filed on my currently recalled KIA Forte which caught fire in an engine fire



Safety Issue Type: Complaints

November 24 2023 NHTSA ID Number: 11556656

Components: ENGINE

NHTSA ID Number 11556656

Incident Date June 12 2021

Consumer Location BIG BEAR CITY, CA

Vehicle Identification Number KNAFU4A24C5*****

Complaint Summary

CRASH No The contact owned a 2012 KIA Forte. The contact received notification of NHTSA Campaign Number: 23V652000 (Service Brakes, Hydraulic) however, the part to do the recall repair was not yet available. The contact stated that the manufacturer had exceeded a reasonable amount of time for the recall repair. The contact stated that while her grandson was driving at an undisclosed speed, the steering wheel failed. The contact's grandson stopped the vehicle and noticed a glow coming from under the front hood. The contact's grandson and his brother exited the vehicle. The vehicle burst into flames. The contacts grandsons flagged down a nearby driver and asked them to call the fire department. The fire department arrived and extinguished the fire. A fire report was filed. The were no injuries. The vehicle was towed to a tow yard. The vehicle was deemed a total loss. The manufacturer was made aware of the failure. The failure mileage was approximately 147,000.

FIRE Yes

INJURIES 0

DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
KIA	FORTE	2012

