

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

To: [EVOQ \(NHTSA\)](#); [Robertson, Faithia \(NHTSA\)](#); [Lewis, Brenton](#)
Cc: [NHTSA ODI CED](#); [Strasser-King, Marion C](#)
Subject: ODI-11556400
Date: Tuesday, November 28, 2023 10:21:27 AM

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

From: [REDACTED]
Sent: Wednesday, November 22, 2023 9:42 AM
To: [REDACTED]; nhtsa.webmaster@dot.gov
Subject: ODI complaint number: 11556400

[External Email]

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hello,

I filed this complaint in the system and it would not allow me to attach the photos.
See attached photo here.

This is a serious issue as the battery terminal did lose connection and the car turned off. And this picture shows the corrosion has lead to a loss of compression strength on the connector terminal to the battery.

Best regards,

[REDACTED]

[REDACTED]

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GAWR RR.:

940 KG
2072 LB

THIS VEHICLE CONFORMS TO
ALL APPLICABLE FEDERAL
MOTOR VEHICLE SAFETY,
BUMPER, AND THEFT
PREVENTION STANDARDS IN
EFFECT ON THE DATE OF
MANUFACTURE SHOWN ABOVE.

1N4AL3AP2JC

PASSENGER CAR 040

MODEL: BDBALHZL33EUA--H-H

COLOR: QAB TRIM: Z 9N00A

AMERICAN
100 AMP
100 AMP

24410 JA10B
GR35 12V, 63Ah, 550
SEE OWNER'S MANUAL
VOIR LE MANUEL
DU PROPRIÉTAIRE
VER MANUAL
DEL PROPIETARIO
FOR/POUR/PARA: NISSAN
B/PAR/POB: JOHNSON CONTROLS
BATTERY GROUP, INC.
MILWAUKEE, WI 53209 USA

100 AMP
100 AMP