

From: [Ambrose, Ann-Marie L](#)
To: [EVOO \(NHTSA\)](#); [Robertson, Faithia \(NHTSA\)](#); [Lewis, Brenton](#)
Cc: [NHTSA ODI CED](#); [Strasser-King, Marion C](#)
Subject: ODI-11555663
Date: Wednesday, November 22, 2023 8:03:27 AM
Attachments: [REDACTED]

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

From: [REDACTED]
Sent: Sunday, November 19, 2023 1:08 AM
To: nhtsa.webmaster@dot.gov
Subject: ODI #11555663 Fwd: Kia dealership

[External Email]

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[REDACTED]

----- Forwarded message -----

From: [REDACTED]
Date: Fri, Nov 3, 2023, 11:39 PM
Subject: Kia dealership
To: Morgan & Morgan, P.A. <contact@forthepeople.com>

[REDACTED],

My 2016 Kia soul 82000 miles has been at the dealership since Dec 22nd 2022.
I've been homeless for almost two years.
My Kia died one day while driving down the road.
It was towed to the dealership and I looked at the old address 5600 US19 I found it at 6500 US 19 a new address and dealership.
Brian was my representative at the dealership. I filled out information along with him telling me that there was a recall on the engine and Cadillac converter. The tech would evaluate the car and contact California.
Brian, called and said they're going to replace the Cadillac converter, the part's would take a bit.
Then said it started and they drove it down the street and pushed it back.
It needs a new engine.
So they contacted Cal which denied my factor warranty.
For lack of oil change recipes.

I was unable to get to the dealership to look in the car Brian, looked and said he found 1.
I was living in my car and most of my things were in the car. That was like a needle in a haystack.
To date I've still haven't been in the car.
They lost my key then took my spare.
They have replaced the missing key last month.
In Mar, Brian, left a message that the tech in California, told them to remove the value cover.
The message says that they removed it and the engine looked fine and it had been getting it's oil changes.
Ones again I was denied.
I've called California and they left a message that had no information correct.
I've emailed and sent messages to California, with a subjection to enter the class action lawsuit.
I've went and my car was marked abandoned, I left messages along with going in the dealership on Monday morning. Afterwards I got a text to remove the car and on around Aug 5 I went to meet a wrecker there.
When then Cliff, the service manager set up the tape of my engine and said it had sludge in the engine.
Why hasn't anything been mentioned before about sludge.
Cliff, asked me to find some more oil change recipes he'd give me till the end of the month.
My son had some I sent them to Cliff, and called today and was texted by Michael, it was denied.
I asked the reason and was texted because of 20,000 miles between oil changes.
How they came up with 20,000 perfectly even number there's still a couple recipes still missing my son took it somewhere else for a deal and doesn't remember where or he'd get copies of them.

I'm attaching the message from Brian and Kia customer service.

The preceding message (including attachments) is covered by the Electronic Communication Privacy Act, 18 U.S.C. sections 2510-2512, is intended only for the person or entity to which it is addressed, and may contain information that is confidential, protected by attorney-client or other privilege, or otherwise protected from disclosure by law. If you are not the intended recipient, you are hereby notified that any retention, dissemination, distribution, or copying of this communication is strictly prohibited. Please reply to the sender that you have received the message in error and destroy the original message and all copies.

From: [Ambrose, Ann-Marie L](#)
To: [EVOO \(NHTSA\)](#); [Robertson, Faithia \(NHTSA\)](#); [Lewis, Brenton](#)
Cc: [NHTSA ODI CED](#); [Strasser-King, Marion C](#)
Subject: ODI -11555663
Date: Wednesday, November 22, 2023 8:05:35 AM

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From: [REDACTED]
Sent: Sunday, November 19, 2023 1:39 AM
To: nhtsa.webmaster@dot.gov
Subject: ODI # 11555663 service manager at Crown Kia Cliff remarks to tape from Brian kia rep. Cliff says my car now has slug in the engine after almost 10 months really?

[External Email]

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----- Forwarded message -----
From: [REDACTED] >
Date: Sun, Oct 8, 2023, 5:01 PM
Subject: Fwd: Cliff remarksFwd: to tape
To: [REDACTED]

This is the response to the tape.

----- Forwarded message -----
From: [REDACTED]
Date: Fri, Oct 6, 2023, 12:45 AM
Subject: Cliff remarksFwd: to tape
To: [REDACTED]

----- Forwarded message -----
From: **Clifford Stoufer** <cstoufer@crowncars.com>
Date: Fri, Sep 29, 2023, 12:09 PM
Subject: RE: Tape from kia
To: [REDACTED]

██████████

Thank you for sending the recording I have listen to it and I did hear the Brian said it should be ok, but we need to remove the valve cover gasket. We at Crown don't make the decisions on engine replacement, we must send all the information pictures and video's and they are who give the approvals. I am working on trying to get this covered for you, it is going to take some time. The biggest challenge is oil change receipts, I know you have called Kia by any chance do you have the case number and who you spoke with?

Cliff Stoufer
Service Manager Crown Kia
727-525-5785 ext# 2550

From: ██████████
Sent: Friday, September 29, 2023 11:42 AM
To: Clifford Stoufer <cstoufer@CrownCars.com>
Subject: Fwd: Tape from kia

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----- Forwarded message -----

From: ██████████ ██████████
Date: Sat, Aug 26, 2023, 5:41 AM
Subject: Tape from kia
To: ██████████

Tape from kia

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From: [Ambrose, Ann-Marie L](#)
To: [EVOQ \(NHTSA\)](#); [Robertson, Faithia \(NHTSA\)](#); [Lewis, Brenton](#)
Cc: [NHTSA ODI CED](#); [Strasser-King, Marion C](#)
Subject: ODI-11555663
Date: Wednesday, November 22, 2023 8:08:14 AM
Attachments: [REDACTED]

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

From: [REDACTED]
Sent: Sunday, November 19, 2023 2:42 AM
To: nhtsa.webmaster@dot.gov
Subject: ODI 11555663 [REDACTED] Customer care improper knowledge?

[External Email]

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

----- Forwarded message -----

From: [REDACTED]
Date: Mon, Aug 28, 2023, 6:42 AM
Subject: Customer care improper knowledge?
To: <Kia-Customer-Care@kiausa.com>

RE: Kia Customer Care Case# [REDACTED]

This message doesn't match any information that matches my automobile?

The catalytic converter has been replaced along with the dealership has the final say? Then why has the dealership having me deal with customer care?

I'm a [REDACTED] year old homeless woman for almost 2 years now on the streets now because my car was my home.

The dealership is aware of since half of my belongings are in the car.

Tell me please how to resolve this problem?

Disabled and a fixed income, please help me correct this unfounded, unreasonable and impossible situation please?

Thank you,

[REDACTED]
[REDACTED]

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From: [Ambrose, Ann-Marie L](#)
To: [EVOO \(NHTSA\)](#); [Robertson, Faithia \(NHTSA\)](#); [Lewis, Brenton](#)
Cc: [NHTSA ODI CED](#); [Strasser-King, Marion C](#)
Subject: ODI- 11555663
Date: Wednesday, November 22, 2023 8:10:24 AM

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

From: [REDACTED]
Sent: Sunday, November 19, 2023 3:02 AM
To: nhtsa.webmaster@dot.gov
Subject: Oil changes ODI 11555663 [REDACTED]

[External Email]

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Oil change recipes that I've been able to find had others when homeless things are hard to keep up with. Still haven't been in my car to see if there are more. Did have first 3 recipes from Walmart have only the 3rd now.

My son was maintaining it when I checked out for awhile. Gave me some that he was able to find.

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www.jiffylube.com

JIFFY LUBE # 227
ATLANTIC COAST ENTERPRISES LLC
3763 CENTRAL AVE
57 PETERSBURG, FL 33710
(727) 384-2829
MVR # MV11852

WORK ORDER # [REDACTED]
DATE 5/16/2021
MILEAGE # [REDACTED]

INVOICE

CUSTOMER INFORMATION

VEHICLE INFORMATION

[REDACTED]

2016
KIA
UT
1.6L GDI 14

LICENSE PLATE [REDACTED]
VIN KNDJN2A29 [REDACTED]
MILEAGE: 65892
OIL CHANGE INTERVAL 7500

DESCRIPTION	UOM	QTY	INCL	PRICE
SIGNATURE SERVICE OIL CHANGE				49.96
OIL FILTER COR9688YLE	Each	1.00	1.00	3.00
PZL OIL CONV 5W20 SN	Quart	5.50	5.00	9.97
DELIVERY-DISPOSAL-ENERGY		1.00		

SERVICE CHECKLIST

CHANGE OIL	COMPLETED	CHANGE OIL FILTER	CHANGED
CHECK AIR FILTER	OK	CHECK WIPER BLADES	OK
*ADDITIONAL SERVICES AS NEEDED		LUBRICATE CHASSIS	COMPLETED
TRANSMISSION FLUID LEVEL	OK	DIFFERENTIAL FLUID LEVEL	N/A
POWER STEERING FLUID LEVEL	LEVEL OK	WINDSHIELD WASHER FLUID LEVEL	ADDED
BATTERY WATER LEVEL	MAINT. FREE	TIRE PRESSURE	COMPLETED
LIGHT BULB(S)	CHECKED	RADIATOR OVERFLOW RESERVOIR	CHECKED
OIL LEVEL ON ARRIVAL	OK	WASH EXTERIOR WINDOWS	WINDSHIELD ONLY
VACUUM FLOORS	NA		

SERVICE COMMENTS

QUALITY INSPECTION BY A. SMITH
CUSTOMER REVIEW BY ANTONIO SMITH

SERVICE HISTORY

DATE	LOCATION	MILEAGE	SERVICES
5/16/2021	227	65892	CAF-SS-TOA
5/16/2021	227	65892	SS

SERVICES PERFORMED BY:

CSA:	ANTONIO S.	UPPER BAY:	DAVION W.
LOWER BAY:	NICHOLAS B.	CT:	ANTONIO S.
CASHIER:	ANTONIO S.		

PAYMENT INFORMATION

GROSS SALES	62.96
XJJ5U2	-25.00
NET SALES	37.96
STATE	1.96
TOTAL DUE	USD\$ 39.92
CASH	USD\$ 40.00
CHANGE	USD\$ -0.08

Please Sign Here

AUTHORIZED AND RECEIVED BY

Cardholder acknowledges receipt of goods and/or services in the amount of the Total shown here on and agrees to perform the obligations set forth in the Cardholder's agreement with the issuer.

MESSAGES

IF YOU HAD YOUR WHEELS, TIRES, OR BRAKES SERVICED, PLEASE RETURN IN 50 MILES TO HAVE YOUR LUG NUTS RETORQUED
 IF YOU ARE NOT 100% SATISFIED WITH TODAY'S VISIT, PLEASE LET US KNOW AT CUSTOMERCARE@ACEJIFFYLUBE.COM
 *REPRESENTS COSTS/PROFITS TO THE REPAIR FACILITY
 FOR MISC. SHOP SUPPLIES OR WASTE DISPOSAL



www.jiffylube.com

JIFFY LUBE # 227
ATLANTIC COAST ENTERPRISES LLC
3763 CENTRAL AVE
ST PETERSBURG, FL 33710
(727) 384-2829
MVR # MV11852

WORK ORDER # [REDACTED]
DATE: 5/16/2021
MILEAGE # [REDACTED]

INVOICE

CUSTOMER INFORMATION

VEHICLE INFORMATION

[REDACTED]

2016
KIA
UT
1.6L GDI 14

LICENSE PLATE [REDACTED]
VIN: KNDJN2A29 [REDACTED]
MILEAGE: 65892
OIL CHANGE INTERVAL: 7500

DESCRIPTION	UOM	QTY	INCL	PRICE
SIGNATURE SERVICE OIL CHANGE				49.96
OIL FILTER COR9688YLE	Each	1.00	1.00	3.00
PZL OL CONV 5W20 SN	Quart	5.50	5.00	9.97
DELIVERY-DISPOSAL-ENERGY		1.00		

SERVICE CHECKLIST

CHANGE OIL	COMPLETED	CHANGE OIL FILTER	CHANGED
CHECK AIR FILTER	OK	CHECK WIPER BLADES	OK
*ADDITIONAL SERVICES AS NEEDED		LUBRICATE CHASSIS	COMPLETED
TRANSMISSION FLUID LEVEL	OK	DIFFERENTIAL FLUID LEVEL	N/A
POWER STEERING FLUID LEVEL	LEVEL OK	WINDSHIELD WASHER FLUID LEVEL	ADDED
BATTERY WATER LEVEL	MAINT. FREE	TIRE PRESSURE	COMPLETED
LIGHT BULB(S)	CHECKED	RADIATOR OVERFLOW RESERVOIR	CHECKED
OIL LEVEL ON ARRIVAL	OK	WASH EXTERIOR WINDOWS	WINDSHIELD ONLY
VACUUM FLOORS	NA		

SERVICE COMMENTS

QUALITY INSPECTION BY A. SMITH
CUSTOMER REVIEW BY ANTONIO SMITH

SERVICE HISTORY

DATE	LOCATION	MILEAGE	SERVICES
5/16/2021	227	65892	CAF-SS-TOA
5/16/2021	227	65892	SS

SERVICES PERFORMED BY:

CSA:	ANTONIO S.	UPPER BAY:	DAVION W.
LOWER BAY:	NICHOLAS B.	CT:	ANTONIO S.
CASHIER:	ANTONIO S.		

PAYMENT INFORMATION

GROSS SALES	62.96
XJJ5U2	-25.00
NET SALES	37.96
STATE	1.96
TOTAL DUE	USD\$ 39.92
CASH	USD\$ 40.00
CHANGE	USD\$ -0.08

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 IF YOU ARE NOT 100% SATISFIED WITH TODAY'S VISIT, PLEASE LET US KNOW AT CUSTOMERCARE@ACEJIFFYLUBE.COM
 *REPRESENTS COSTS/PROFITS TO THE REPAIR FACILITY
 FOR MISC. SHOP SUPPLIES OR WASTE DISPOSAL

Walmart #1104, 2461 E Gulf To Lake Hwy, Inverness, FL 34453

Date: 08-09-2023
Keytag #: 48579059505
LIC #: N235715



Please note, your tires will be electronically registered for the name and address stated on this work order pursuant to law.

[Redacted]	Year: 2016	VIN: KNDJN2A29G7 [Redacted]	Customer Arrival Time 08-10-2018 04:52 AM
[Redacted]	Make: Kia	License: [Redacted]	Service Completed Time 08-10-2018 05:34 AM
[Redacted]	Model: Soul	Odometer: 19,852	
Inverness, Florida [Redacted]	Color: Silver		

Service Description	Quantity	Price
Rotate Bal-life	0	\$0.00
Qs Pit Crew Lot	1	\$19.80
Service Total (Excluding Tax & Govt. Fees):		\$19.80

Merchandise Description	Quantity	Price
QS CON EB 5W20 SN	3.8	(\$1.45 EACH) \$5.51
FRAM COR9688TLE	1	\$7.10
Oil Filter Credit	1	(Cr) - \$0.00
Merchandise Total (Excluding Tax):		\$7.61
Total (Excluding Tax & Govt. Fees):		\$27.49

Vehicle Checks & Services Performed

Torque	NOT PERFORMED	Rotate Tire	NOT PERFORMED	Tire Pressure	NOT PERFORMED
Balance Accepted	NOT PERFORMED	Torque	NOT PERFORMED	Tire Pressure	NOT PERFORMED
Rotate Tire	NOT PERFORMED	Balance Accepted	NOT PERFORMED	Tire Pressure	NOT PERFORMED
Torque	NOT PERFORMED	Rotate Tire	NOT PERFORMED	Tire Pressure	NOT PERFORMED
Balance Accepted	NOT PERFORMED	Grease Fittings	NOT PERFORMED	Mileage	NOT PERFORMED
Rotate Tire	NOT PERFORMED	Pre-Service Oil Check	NOT PERFORMED	Oil	NOT PERFORMED
Torque	NOT PERFORMED	Oil Pressure	NOT PERFORMED	Oil Filter	NOT PERFORMED
Balance Accepted	NOT PERFORMED	Battery Check	NOT PERFORMED		

Damages Noted Before Service	Type of Damage	Additional Comments
None	--	

Technician Names	Customer Comments	Technician Comments
Service Writer/Greeter:	CALL WHEN DONE	PG 216 COR 9688 PTQ 29

Customer Service Agreement

I authorize the stated service to be completed with the necessary materials. I give permission to operate the vehicle.

I understand:

- Walmart does not inspect tires to determine if they are safe or have been recalled. Tires are not examined for conditions that may affect safety (tread depth, cuts, punctures, cracking, bulges, or uneven tread wear).
- Only the service(s) listed on the service order are performed.
- During oil changes, Walmart only checks and adjusts tire air pressure.
- Walmart does not check tire age or air pressure of the spare tire.
- Customers should regularly confirm that their tires, including any spare, are properly inflated, have tread depth greater than 2/32" in all grooves, and have no cuts, punctures, cracking, bulges, or uneven tread wear.
- Driving conditions will affect tire performance.

Customer Signature _____ Date: 08-09-2023

Customer Notification and Disclaimer

Walmart may conduct complimentary courtesy checks based on your selection of service packages. Courtesy checks vary by service package and could include the following: checking of tire pressure, light bulb testing, fluid levels (washer, transmission, and power steering), battery check, interior vacuuming and checking of the wiper blades.



www.jiffylube.com

JIFFY LUBE # 227
ATLANTIC COAST ENTERPRISES LLC
6985 CENTRAL AVE
ST. PETERSBURG, FL 33716
727.264.5823
MYRLEENVT1882

WORK ORDER # [REDACTED]
DATE 7/17/2018
MILEAGE [REDACTED]

11/02/18

CUSTOMER INFORMATION	VEHICLE INFORMATION		LICENSE PLATE
[REDACTED]	2016		[REDACTED]
[REDACTED]	KIA		VIN XNDJN7A29G [REDACTED]
[REDACTED]	UT		MILEAGE 27377
[REDACTED]	1.6L GDI 14		OIL CHANGE INTERV. 7500

DESCRIPTION	UOM	QTY	INCL	VALUE
SIGNATURE SERVICE OIL CHANGE				69.96
OIL FILTER FOR9688YLE	Each	1.00	1.00	3.00
PZLOILCONV 5W20.5N	Quart	5.80	5.00	0.97
DELIVERY-DISPOSAL-ENERGY		1.00		

SERVICE CHECKLIST			
CHANGE OIL	COMPLETED	CHANGE OIL FILTER	CHANGED
CHECK AIR FILTER	OK	CHECK WIPER BLADES	OK
*ADDITIONAL SERVICES AS NEEDED		LUBRICATE CHASSIS	COMPLETED
TRANSMISSION FLUID LEVEL	OK	DIFFERENTIAL FLUID LEVEL	N/A
POWER STEERING FLUID LEVEL	LEVEL OK	WINDSHIELD WASHER FLUID LEVEL	ADDED
BATTERY WATER LEVEL	MAINT. FREE	TIRE PRESSURE	COMPLETED
LIGHT BULB(S)	CHECKED	RADIATOR OVERFLOW RESERVOIR	CHECKED
OIL LEVEL ON ARRIVAL	OK	WASH EXTERIOR WINDOWS	WINDSHIELD ONLY
VACUUM FLOORS	N/A		

SERVICE COMMENTS

QUALITY INSPECTION BY A. SMITH
CUSTOMER REVIEW BY ANTONIO SMITH

SERVICE HISTORY

DATE	LOCATION	MILEAGE	SERVICES
7/17/2018	227	27377	CAF 55-TOA
7/17/2018	227	27377	55

SERVICES PERFORMED BY:

CSA	ANTONIO S.	UPPER BAY:	DAVION W.
LOWER BAY:	NICHOLAS B.	GT:	ANTONIO S.
CASHIER:	ANTONIO S.		

PAYMENT INFORMATION

GROSS SALES	62.96
XJJ5U2	-25.00
NET SALES	37.96
STATE	1.96
TOTAL DUE	USD\$ 39.92
CASH	USD\$ 40.00
CHANGE	USD\$ -0.08

Please Sign Here

AUTHORIZED AND RECEIVED BY

Cardholder acknowledges receipt of goods and/or services in the amount of the Total shown hereon and agrees to perform the obligations set forth in the Cardholder's agreement with the issuer.

MESSAGES

IF YOU HAD YOUR WHEELS, TIRES, OR BRAKES SERVICED, PLEASE RETURN IN 50 MILES TO HAVE YOUR LUG NUTS RETORQUED

IF YOU ARE NOT 100% SATISFIED WITH TODAY'S VISIT, PLEASE LET US KNOW AT CUSTOMERCARE@ACEJIFFYLUBE.COM

*REPRESENTS COSTS/PROFITS TO THE REPAIR FACILITY

FOR MISC. SHOP SUPPLIES OR WASTE DISPOSAL.



www.jiffylube.com

JIFFY LUBE # 277
ATLANTIC COAST ENTERPRISES LLC
3783 CENTRAL AVE
ST. PETERSBURG, FL 33710
(727) 384-8823
MVR # MV71832

WORK ORDER # [REDACTED]
DATE: 3/19/2020
INVOICE # [REDACTED]

11/17/20

DESCRIPTION	VEHICLE INFORMATION
[REDACTED]	2016
[REDACTED]	KIA
[REDACTED]	UT
[REDACTED]	1.6L GDI14
	LICENSE PLATE: [REDACTED]
	VIN KNDJN2A29G7 [REDACTED]
	MILEAGE: 50008
	OIL CHANGE INTERVAL: 7500

DESCRIPTION	UOM	QTY	INCL	PRICE
SIGNATURE SERVICE OIL CHANGE				49.99
OIL FILTER COR9688YLE	Each	1.00	1.00	
PZL OIL CONV-SW70 SN	Quart	5.50	5.00	3.00
DELIVERY-DISPOSAL-ENERGY		1.00		9.97

SERVICE CHECKLIST			
CHANGE OIL	COMPLETED	CHANGE OIL FILTER	CHANGED
CHECK AIR FILTER	OK	CHECK WIPER BLADES	OK
ADDITIONAL SERVICES AS NEEDED		LUBRICATE CHASSIS	COMPLETED
TRANSMISSION FLUID LEVEL	OK	DIFFERENTIAL FLUID LEVEL	N/A
POWER STEERING FLUID LEVEL	LEVEL OK	WINDSHIELD WASHER FLUID LEVEL	ADDED
BATTERY WATER LEVEL	MAINT. FREE	TIRE PRESSURE	COMPLETED
LIGHT BULB(S)	CHECKED	RADIATOR OVERFLOW RESERVOIR	CHECKED
OIL LEVEL ON ARRIVAL	OK	WASH EXTERIOR WINDOWS	WINDSHIELD ONLY
VACUUM FLOORS	N/A		

SERVICE COMMENTS
 QUALITY INSPECTION BY A. SMITH
 CUSTOMER REVIEW BY ANTONIO SMITH

SERVICE HISTORY

DATE	LOCATION	MILEAGE	SERVICES
3/19/2019	227	50008	CAF SS TOA
10/19/2019	227	42388	55

SERVICES PERFORMED BY:

CSA:	ANTONIO S.	UPPER BAY:	DAVION W.
LOWER BAY:	NICHOLAS B.	CT:	ANTONIO S.
CASHIER:	ANTONIO S.		

PAYMENT INFORMATION

GROSS SALES	62.96
XJ5U2	-25.00
NET SALES	37.96
STATE	1.96
TOTAL DUE	USDS 39.92
CASH	USDS 40.00
CHANGE	USDS -0.08

Please Sign Here
 AUTHORIZED AND RECEIVED BY
Cashholder acknowledges receipt of goods and/or services in the amount of the Total shown here on and agrees to perform the obligations set forth in the Cashholder's agreement with the issuer.

MESSAGES
 IF YOU HAD YOUR WHEELS, TIRES, OR BRAKES SERVICED, PLEASE RETURN IN 50 MILES TO HAVE YOUR LUG NUTS RETORQUED
 IF YOU ARE NOT 100% SATISFIED WITH TODAYS VISIT, PLEASE LET US KNOW AT CUSTOMERCARE@ACEJIFFYLUBE.COM
 *REPRESENTS COSTS/PROFITS TO THE REPAIR FACILITY
 FOR MISC. SHOP SUPPLIES OR WASTE DISPOSAL



www.jiffylube.com

275 LUBE # 227
ATLANTIC COAST ENTERPRISES LLC
5703 CENTRAL AVE
ST. PETERSBURG, FL 33710
(727) 364-3823
MVR # MV71852

WORK ORDER # [REDACTED]
DATE: 2/11/2022
INVOICE # [REDACTED]

INVT#

CUSTOMER INFORMATION

VEHICLE INFORMATION

[REDACTED]

2016
KIA
UT
1.6L GDI 14

LICENSE PLATE [REDACTED]
VIN: KNDJN2A29G [REDACTED]
MILEAGE: 74301
OIL CHANGE INTERVAL: 7500

DESCRIPTION	UOM	QTY	INCL	PRICE
SIGNATURE SERVICE OIL CHANGE				49.96
OIL FILTER COR9688YLE	Each	1.00	1.00	
PZL OIL CONV. 5W20 5M	Quart	5.50	5.00	3.00
DELIVERY-DISPOSAL-ENERGY		1.00		9.97

SERVICE CHECKLIST

CHANGE OIL	COMPLETED	CHANGE OIL FILTER	CHANGED
CHECK AIR FILTER	OK	CHECK WIPER BLADES	OK
*ADDITIONAL SERVICES AS NEEDED		LUBRICATE CHASSIS	COMPLETED
TRANSMISSION FLUID LEVEL	OK	DIFFERENTIAL FLUID LEVEL	N/A
POWER STEERING FLUID LEVEL	LEVEL OK	WINDSHIELD WASHER FLUID LEVEL	ADDED
BATTERY WATER LEVEL	MAINT. FREE	TIRE PRESSURE	COMPLETED
LIGHT BULB(S)	CHECKED	RADIATOR OVERFLOW RESERVOIR	CHECKED
OIL LEVEL ON ARRIVAL	OK	WASH EXTERIOR WINDOWS	WINDSHIELD ONLY
VACUUM FLOORS	N/A		

SERVICE COMMENTS

QUALITY INSPECTION BY A. SMITH
CUSTOMER REVIEW BY ANTONIO SMITH

SERVICE HISTORY

DATE	LOCATION	MILEAGE	SERVICES
1/11/2022	227	74301	CAF SS TOA
5/16/2021	227	65892	SS

SERVICES PERFORMED BY:

CSA:	ANTONIO S.	UPPER BAY:	DAVION W.
LOWER BAY:	NICHOLAS B.	CT:	ANTONIO S.
CASHER:	ANTONIO S.		

PAYMENT INFORMATION

GROSS SALES	62.96
XJJ5U2	-25.00
NET SALES	37.96
STATE	1.96
TOTAL DUE	USDS 39.92
CASH	USDS 40.00
CHANGE	USDS -0.08

Please Sign Here

AUTHORIZED AND RECEIVED BY

Cardholder acknowledges receipt of goods and/or services in the amount of the Total shown hereon and agrees to perform the obligations set forth in the Cardholder's agreement with the issuer.

MESSAGES

IF YOU HAD YOUR WHEELS, TIRES, OR BRAKES SERVICED, PLEASE RETURN IN 50 MILES TO HAVE YOUR LUG NUTS RETORQUED
IF YOU ARE NOT 100% SATISFIED WITH TODAY'S VISIT, PLEASE LET US KNOW AT CUSTOMERCARE@ACEJIFFYLUBE.COM
*REPRESENTS COSTS/PROFITS TO THE REPAIR FACILITY
FOR MISC. SHOP SUPPLIES OR WASTE DISPOSAL.

