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From: [Ambrose, Ann-Marie L](#)
To: [EVOQ \(NHTSA\)](#); [Robertson, Faithia \(NHTSA\)](#); [Lewis, Brenton](#)
Cc: [NHTSA ODI CED](#); [Strasser-King, Marion C](#)
Subject: ODI-11555255
Date: Friday, May 24, 2024 8:13:30 PM

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-----Original Message-----

From: [REDACTED]
Sent: Thursday, May 23, 2024 9:22 PM
To: nhtsa.webmaster@dot.gov
Subject: [EXTERNAL] - NHTSA tracking # 11555255

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Please reference Montgomery County Ohio Sheriff traffic crash report # [REDACTED]

A delightful but demented [REDACTED] y/o gentleman executed a perfect pit maneuver on me in my 2024 Subaru outback wilderness The I-sight alert was heard EXACTLY as my car spun out off the road, not before His lane ended, mine did not A kind witness stopped & waited for officers to arrive Other driver was cited, taken away in patrol car & his car was towed My car was only slightly damaged to look at it, but the repair bill was ~ \$8000 (!)

Because side mirrors on this vehicle do not adjust out far enough to cover the blind spot, I saw NOTHING in my mirrors; my spin out came as a total surprise Subaru engineered these mirrors so that a 10 year old Cadillac can completely disappear between being lost in the side view mirror before appearing in the driver's peripheral vision And we all know there is a built in delay in the I-sight system to allow for confirmation

And we all know all brands of these systems only work when not needed.
Fog, snow squall, rain splash from vehicle in front, even crossing a 4 lane intersection causes the entire system to abort If that is not a critical safety issue, I do not know what is These side mirrors do not adjust out far enough to be safe. At maximum deflection, driver still sees side of car body in ~ a third of the mirror reflection

Please reconsider a safety recall

Despite the berm falling away, I was able to steer out of it; most people do not have my training & experience controlling moving vehicles of all sorts Again, I have nothing but praise for the dealer from whom I bought this car Subaru USA, on the other hand, told me they would not help, escalate, allow me to speak with engineering or any other representative

Thank you

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