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July 25, 2023

Administrator, National Highway
Traffic Safety Administration
1200 New Jersey Avenue S.E.
Washington, DC 20590

Safety Recall 23S12/23V162

To Whom It May Concern:

I received the attached safety recall notice in April 2023 on my 2014 Ford Fusion. In the notice it indicates that parts are anticipated to be available 3rd quarter 2023. Brake fluid started leaking and the brake fluid warning indicator light came on not wanting to wait for availability so in ~~the~~ June 2023 I took my car to my mechanic who had to replace brake hose rear left and brake hose rear right. The

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cost for this repair is \$265.92
(see attached receipt) with that
said is there any way I can
get this cost reimbursed.

Thanks for your consideration

Ranway' nJ

Recall



Ford Motor Company
Ford Customer Service Division
P. O. Box 1904
Dearborn, Michigan 48121-1904



771799062951



RAHWAY, NJ



April 2023

***** IMPORTANT SAFETY RECALL *****

Safety Recall Notice 23S12 / NHTSA Recall 23V162

2014 Fusion

Your Vehicle Identification Number (VIN): 1FA6P0HD0E5



This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has determined that a defect that relates to motor vehicle safety exists in your vehicle, with the VIN shown above.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

What is the issue?

On your vehicle, brake fluid may leak from one or both front brake flexible hoses. If the amount of brake fluid is depleted below a predetermined level, the brake fluid warning indicator light will illuminate.

What is the risk?

If the brake fluid leaks, your vehicle may experience an increase in brake pedal travel together with a reduction in the rate of deceleration over time, increasing the risk of a crash.

What will Ford and your dealer do?

Ford Motor Company is working closely with its suppliers to produce parts for this repair. When parts become available, Ford Motor Company will notify you via mail to schedule a service appointment with your dealer for repairs to be completed free of charge (parts and labor). Parts are anticipated to be available 3rd Quarter 2023.

What should you do?

When parts are available, Ford Motor Company will send a letter to inform you that parts are available and to contact your dealer to schedule a repair. Ford has not issued instructions to stop driving your vehicle under this safety recall. When parts are available, you should contact your dealer for an appointment to have your vehicle remedied as soon as practicable. If you do not already have a servicing dealer, you can access ford.com/support for dealer addresses, maps, and driving instructions. If you are still having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, D.C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to NHTSA.gov. Reference NHTSA Safety

A & M AUTO REPAIR CENTER

373 EAST HAZELWOOD AVE

Rahway, NJ 07065

Phone: 732-882-0555 Fax: 732-882-0556

ESTIMATE #

**Estimate for Services**

Estimate Date : 6/29/2023

2014 Ford - Fusion SE - 1.5L, In-Line4 (91CI) VIN(D)

Lic #

Odom. In: 60690

Cellular:

VIN #: 1FA6P0HD0E5

Part Description/ Number	Qty	Sale	Ext	Labor Description	Hours	Extended
Brake Hose-Rear Left DG9Z 2282-M	1.00	25.65	25.65	LABOR TO CHANGE AND BLEED THE SYSTEM	1.52	175.00
Brake Hose-Rear Right DG9Z 2282-Q	1.00	25.65	25.65	need left side axle and all lug nuts		
Brake fluid dot 4 XX	1.00	13.50	13.50	Warranty on parts and labor is 3 moth or 3000 mile which ever comes first, no towing due to part defect		
Shop Supplies			4.80	Hazardous Materials		4.80

A&M AUTO REPAIR CENTER
373 E HAZELWOOD AVE
RAHWAY, NJ 07065
732-882-0555

06/29/2023

16:20:12

Terminal ID No.

78908422

Credit Sale:

Transaction #:

4

Card Type:

Account:

Entry:

Amount:

USD\$265.92

Ref. Number:

Auth. Code:

Response:

Mode:

AID:

TVR:

IAD:

TSI:

ARC:

APPLAB

CUSTOMER COPY

THANK YOU!

Parts/Supplies: 69.60

Labor: 175.00

HazMat/Fees: 4.80

Tax: 16.52

Total: \$ 265.92

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the vehicle described for testing and/or inspection. Express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. SMOG: I understand that I can have emission service and/or adjustments done elsewhere. I hereby waive this right.

TEARDOWN ESTIMATE: I understand that my vehicle will be reassembled within ___ days of the date shown above if I choose not to authorize the service recommended. All Parts removed will be discarded unless instructed otherwise. Save all Parts. NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE

Signature _____ Date _____ Time _____



Rahway, NJ



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Washington, DC 20590

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