

Clermont, FL

July 11, 2023

Administrator
National Highway Traffic Safety
Administration
1200 New Jersey Avenue, SE
Washington, D.C. 20590

Re: Recalls on 2021 Dodge RAM 3500
Intake Air Grid Heater Relay, RAM Heavy duty Truck
Transmission Dipstick, Tailgate Latch Alignment

We have received notification months ago regarding the above-mentioned recall issues on our \$85,000 Dodge Truck.

We have contacted our Napleton Dodge dealer in Clermont, Florida on numerous occasions attempting to get these issues resolved to no avail. They make appointments that we keep and we are then told the parts are not available. This has been going on for months. In the meantime this vehicle is a safety hazard and according to the recalls can cause fire and burn up on us.

Please be aware we are filing a complaint with the National Highway Traffic Safety Administration regarding these recall issues and the fact that they are not being resolved.

Thank you for your time. It is our hope this is taken care of as soon as possible.

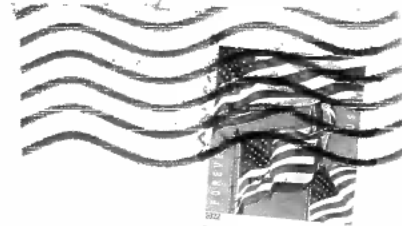
Sincerely,

Cc: Napleton Dodge
15859 Hwy-50
Clermont, FL. 34711

Clermont, FL

ORLANDO FL 328

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NEF

ADMINISTRATOR
NATIONAL HIGHWAY TRAFFIC SAFETY
1200 NEW JERSEY AVE SE
WASHINGTON DC 20590

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