

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: Follow up to ODI Complaint Letter 11548635
Date: Friday, December 1, 2023 3:23:35 PM

From: [REDACTED]
Sent: Friday, December 1, 2023 12:25 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Follow up to ODI Complaint Letter 11548635

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Good afternoon,

I received a letter regarding the complaint I submitted and the letter states, "Please make any necessary edits and return via email to..." I do not have any edits for the letter, but I did go on the NHTSA Website to view the summary complaint and I can certainly add to it. The complaint as found on the NHTSA Website is below. Can I edit the complaint and email to you?

Thank you,

[REDACTED]

Complaint Summary CRASH No FIRE No INJURIES 0 DEATHS 0 The contact owns a 2018 Ford Edge. The contact stated while driving at various speeds, the TPMS randomly became inoperable. The contact continued to receive random false notifications and alerts. The contact stopped and checked the tires on several occasions. The vehicle was taken to the local dealer, who was unable to determine the cause of the failure. The vehicle was not diagnosed or repaired. The manufacturer was contacted by mail, and opened a case, but no assistance was provided. The failure mileage was approximately 52,839.