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From: [Ambrose, Ann-Marie L](#)
To: [EVOO \(NHTSA\)](#); [Robertson, Faithia \(NHTSA\)](#); [Lewis, Br](#)
Cc: [NHTSA ODI CED](#); [Strasser-King, Marion C](#)
Subject: ODI-11545806
Date: Thursday, September 28, 2023 10:05:00 AM

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[REDACTED]
Sep 25

Subject: Evangeline Small ODI 11545806
To: NHTSA.WEBMASTER@dot.gov

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KIA SOUL 2017 1.6
VIN KNDJN2A23H7 [REDACTED]
ODI 11545806

Good Afternoon,

I would like to include the following issues I have experienced with my 2017 Kia Soul base model in the safety report to initiate an investigation into the safety and performance of vehicle that will result in my car's VIN number being added to the already reported recall for 2016-2019 Kia Soul Overheating Catalytic converter list.

Car symptoms:

- 1) catalytic converter reaching temperatures between 600 and 800 degrees during diagnostics, releasing fumes
- 2) Interior lights burn out almost every 6 weeks and have to be replaced too frequently
- 3) car burns a lot of oil. I have to as at least a quart every week.
- 4) the alternator had to be replaced due to burning and engine stalling
- 5) driver side headlight would go dim and then brighten randomly while driving
- 6) check engine light, engine misfire, miscellaneous misfire
- 7) engine coil damage
- 8) car loses power at inclines
- 9) car smells terrible inside when vehicle is started and while running

Please contact me if additional information is needed or if more information becomes available about the complaint.

Thank you,

[REDACTED] Columbia, SC [REDACTED]

Thank you,

Ann-Marie Ambrose
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