

**From:** [Ambrose, Ann-Marie L](#)  
**To:** [EVOO \(NHTSA\)](#); [Robertson, Faithia \(NHTSA\)](#); [Lewis, Br](#)  
**Cc:** [NHTSA ODI CED](#); [Strasser-King, Marion C](#)  
**Subject:** ODI-11545544  
**Date:** Friday, October 20, 2023 5:20:34 PM  
**Attachments:** 

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**CAUTION:** This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

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**From:**   
**Sent:** Thursday, October 19, 2023 11:53 AM  
**To:** [nhtsa.webmaster@dot.gov](mailto:nhtsa.webmaster@dot.gov)  
**Cc:**   
**Subject:** ODI Compliant Number 11545544

[External Email]

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**CAUTION:** This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi ODI Staff,

Please see the attached photos. These are screen shots from my videos that are too large to send in an email. I know they don't show the how the issues are but hopefully they will help. If I can try and make short videos will get those to you as soon as possible.

If you need additional information, please let me know.

Thank you,



[REDACTED]  
Amsterdam, NY [REDACTED]  
[REDACTED]  
[REDACTED])

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The preceding message (including attachments) is covered by the Electronic Communication Privacy Act, 18 U.S.C. sections 2510-2512, is intended only for the person or entity to which it is addressed, and may contain information that is confidential, protected by attorney-client or other privilege, or otherwise protected from disclosure by law. If you are not the intended recipient, you are hereby notified that any retention, dissemination, distribution, or copying of this communication is strictly prohibited. Please reply to the sender that you have received the message in error and destroy the original message and all copies.

11:27

Perth

Perth  
September 22, 6:42 PM

Edit



1 98.3

2 98.3

3 98.1

4 102.7

5 97.3

6 94.3

FM102.7



FM102.7



 **CAUTION**

Drive safely and obey traffic rules. Watching the screen and making selections while driving can lead to a vehicle accident. Check surroundings for safety while camera image is shown. Road safety motivation is your Owner's Manual.



Phone connected.

streaming phone

streaming phone

400





Perth  
September 23, 4:52 PM

Eds



11:29

Perth  
September 22, 9:52 PM

Full



Display (Camera)



Speed  
Gear



All personal data will be deleted.  
For more information about data, see the Owner's Manual.

Cancel



11:29

Perth  
September 23, 6:42 PM



Perth  
September 23, 6:42 PM

Edit



General

Voice

Display

Bluetooth

Phone

Audio

Vehicle

Screen Off



11:30

4G LTE



Perth

September 23, 6:52 PM

Edit



## System/Update

Model ID : 1178366A-C001

Serial : 00000000

Build No. : 00140-00000

Error

100%

Operating System : 801.70.25

Device Driver : 801.70.25

Audio : 801.70.25

[Back]



11:30

Cellular Signal, Wi-Fi, and Battery Icons



Perth  
September 23, 6:42 PM

Edit



11:31

Full Signal

Perth  
September 22, 9:42 PM

Full



## Protection &amp; Security

Auto Lock by Shift to P

Auto Unlock by Shift to P

Auto Unlock by Door Open

Remote 2-Party Unlock

Auto Unlock Time

On

On

On

On

10s



11:31

Cellular Signal, Wi-Fi Signal, Battery Icon



Perth  
Wednesday 22-6-2021 11:31

Full



Smart Lock Settings

- Auto Lock by Shift In/Out
- Auto Unlock by Shift In/Out
- Auto Unlock by Drive/Stop
- Remain 2-5 Feet Locked
- Auto Unlock Time



11:32

Full Signal



Perth  
September 21, 6:00 PM

Full



SoundCloud

Thompson, Michelle



11:32

4G LTE



Perth  
September 22 5:00 PM

Exit



Summary Data Sheet

Summary Data Sheet

Summary Data Sheet



11:32

Full Signal

Perth  
September 22, 5:58 PM

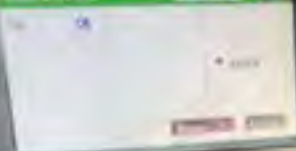
Full



Google Maps

Google Maps

Google Maps



11:33

Perth  
September 22, 5:00 PM

Rich



11:33

Full Signal



Perth  
September 22, 6:00 PM

Full

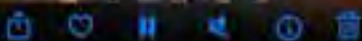


11:33

Full Signal

Perth  
September 22, 5:58 PM

Full Signal



11:34

Full Signal



Perth  
September 22, 5:58 PM

Full



11:34

Perth

Perth  
September 22, 5:00 PM

Free



11:34

Signal strength, Wi-Fi, and cellular status icons.



Perth  
September 21, 5:06 PM

Full



11:35

Perth  
September 22, 8:00 PM

FOX



Autobahn Drive

| Station    | Frequency | Power |
|------------|-----------|-------|
| 24.100 MHz | 88.5 FM   | 100%  |
| 24.100 MHz | 88.5 FM   | 100%  |
| 24.100 MHz | 88.5 FM   | 100%  |
| 24.100 MHz | 88.5 FM   | 100%  |
| 24.100 MHz | 88.5 FM   | 100%  |



11:35

Perth  
September 22 8:16 PM

Perth  
September 22 8:16 PM



11:36

4G LTE



Perth  
September 21, 8:00 PM

Full



Load times

| System            | Approximate Load |
|-------------------|------------------|
| Engine            | 100%             |
| Transmission      | 100%             |
| Drive Shaft       | 100%             |
| Swamp 1st A/C Fan | 100%             |
| Swamp 2nd A/C Fan | 100%             |



11:27

Perth

September 23, 6:42 PM

Edit



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FM102.7

