

From: [REDACTED]
To: [REDACTED]
Subject: [REDACTED]

On: 08/30/2023, 4:59 PM

Hi [REDACTED]

Thanks for reaching out.

We've placed a temporary hold on your vehicle until we get a receipt showing that it is been repaired. This is to help promote safety for those using the app, so we hope you understand.

S

Hi [REDACTED]

Thanks for reaching out.

We've placed a temporary hold on your vehicle until we get a receipt showing that it is been repaired. This is to help promote safety for those using the app, so we hope you understand.

The receipt should:

- Be clear
- Display the name and address of the dealership/mechanic shop
- Be dated after the reported accident

Once your vehicle has been repaired, attach the receipt to this message and we'll revisit the hold on your vehicle.

Waiting for your reply

saumitra g. · 08/30/2023, 4:59 PM

A message from Uber

S

Hi [REDACTED]

We received a claim that your vehicle experienced a mechanical issue during a trip. We hope everyone is okay.

Please take some time to fill out [this form](#). We'll be notified as soon as it's completed.

For safety reasons, your vehicle has been disabled until its condition is confirmed. To reactivate this vehicle, you can respond to this message with a copy of the repair receipt. The receipt should outline the services provided and also display the name and address of the repair shop.

Thank you for your understanding.

saumitra g. · 08/30/2023, 4:33 PM

[REDACTED]













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