

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

From: [Ambrose, Ann-Marie L](#)
To: [EVOO \(NHTSA\)](#); [Robertson, Faithia \(NHTSA\)](#); [Lewis, Br](#)
Cc: [NHTSA ODI CED](#); [Strasser-King, Marion C](#)
Subject: ODI-11538677
Date: Wednesday, August 16, 2023 2:25:18 PM
Attachments: [REDACTED]

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

[REDACTED]

Yesterday

Subject: Case #115388677
To: nhtsa.webmaster@dot.gov

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

[REDACTED]

[REDACTED]

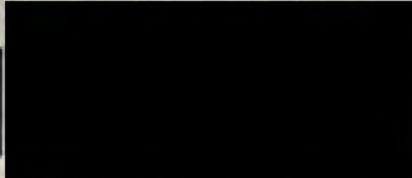
Thank you,

Ann-Marie Ambrose
ASRC Federal Holding Company
AAmbrose@asrcfederal.com
7000 Muirkirk Meadows Drive, Beltsville, MD 20705
asrcfederal.com | Purpose Driven. Enduring Commitment.

The preceding message (including attachments) is covered by the Electronic Communication Privacy Act, 18 U.S.C. sections 2510-2512, is intended only for the person or entity to which it is addressed, and may contain information that is confidential, protected by attorney-client or other privilege, or otherwise protected from disclosure by law. If you are not the intended recipient, you are hereby notified that any retention, dissemination, distribution, or copying of this communication is strictly prohibited. Please reply to the sender that you have received the message in error and destroy the original message and all copies.

RECALL REMINDER NOTICE

CAMPAIGN : FL282A



SUBJECT : FCCC Motor Home Chassis Loss of Throttle Control - CAT Engines

SAFETY RECALL NOTICE

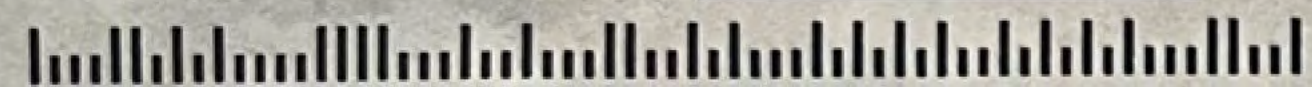
FL282A

Our records indicate that these vehicles are involved in the campaign noted to the left and have not yet been serviced. If any of these vehicles are no longer in your possession, indicate the reason (Sold, Totaled, Stolen, Moved) and note any new owner and address below.

Please check the box of the address below that is correct and that you would like Freightliner to use to contact you.

If you make any changes to the information on this page, please sign at the bottom and return it in the enclosed postage-paid envelope.

CORAOPOLIS PA

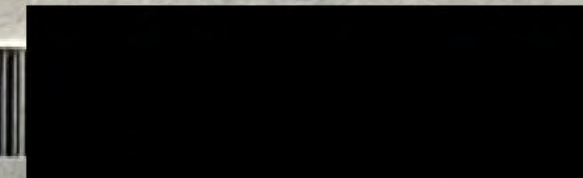
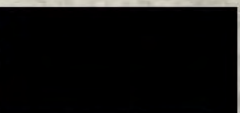


BURGETTSTOWN PA

Reason for Change

Vehicle Identification Numbers

4UZ6XJCA5YC



Current Owner

Address

Current Owner

Address

Current Owner

Address

Current Owner

Address

Current Owner

Address

Current Owner

Address

Current Owner

Address

Current Owner

Address

Current Owner

Address

Current Owner

Address

Signature

Date

November 2002

FL282A

(NHTSA 01V-115)

REMINDER NOTICE**Subject: FCCC Motor Home Chassis Loss of Throttle Control - CAT Engines**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act and the Canadian Motor Vehicles Safety Act.

Freightliner LLC, on behalf of its wholly-owned subsidiary, Freightliner Custom Chassis Corporation, has determined that a defect, which relates to motor vehicle safety, exists on all FCCC Motor Home Chassis, models XC, VCL and XCS manufactured September 1, 1999 through September 1, 2000.

Check engine light will come on and engine defaults to idle. If ignition is turned off and then on, control of throttle will return. Loss of throttle control may result in a vehicle crash without prior warning.

The modification consists of reflashing the Engine Control Module (ECM) software.

Our records indicate that your vehicle(s) has not yet had this recall performed. Please make arrangements to have this repair done as soon as possible. If it has been completed, please disregard this letter.

Flash files are now available for authorized dealers to order. Contact your authorized dealer to arrange to have your vehicle(s) modified and to assure that files are available at the dealer.

When you contact your dealer, reference recall campaign number **FL282A**. Once these software upgrade files are received at the dealership, the modification will take approximately 1 hour and will be performed at no charge to you.

IMPORTANT: When the recall has been completed, please ensure that a sticker has been affixed to your vehicle referencing **FL282A** and the date the work is performed.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, please make sure this notification is immediately forwarded to the lessee.

If you are unable to have the defect remedied without charge and within a reasonable time after you tender the vehicle for repair, please contact the Warranty Campaigns Department at (800) 547-0712, 7:30 a.m. to 4:30 p.m. Pacific Time, Monday through Friday, or the Customer Assistance Center at (800) FTL-HELP, after normal business hours. You may also wish to notify the Administrator, National Highway Traffic Safety Administration, 400 7th Street S.W., Washington, D.C. 20590, or phone (888) 327-4236. If your vehicle is involved in the Canadian portion, you may notify the Manager, Recall and Public Compliance, Road and Motor Vehicle Traffic Safety Branch, Transport Canada, Ottawa, Ontario, or phone (613) 993-9851.

We regret any inconvenience this action may cause, but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure