

June 13, 20224

NHTSA


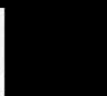
US DEPARTMENT OF TRANSPORTATION
OFFICE OF DEFECTS INVESTIGATION (NVS-210)
1200 NEW JERSEY AVE
WASHINGTON, D.C. 20590

Greetings, NHTSA.

I am writing to about my 2018 Fiat 500 Abarth. I bought this car brand new, and I have been having issues with the lug nuts as well as the side mirror rubber triangle seals. Whenever the car needs tire rotations, they must force the lug nuts off at the dealership. The dealership service advisors have noted my service records that this is a manufacturing defeat. They tell me every time I have the car serviced. I am not the only one experiencing this. I have to purchase new lug nuts. That is expensive. A person will not be able to get these lugs off if they needed to change a flat tire. This is unsafe. This is not fair to the consumer. Those lug nuts should not tear up, be forced on and off.

Fiat also has an issue with the rubber triangle piece on the rear-view mirrors. This is my second Fiat 500, and this rubber triangle has deteriorated on both. This is defective. It should last more than 5 years.

Thank you for your help,


Atlanta, GA 

AR

Atlanta, GA

Department of Transportation

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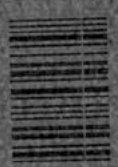
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