

From: [Ambrose, Ann-Marie L](#)
To: [EVOO \(NHTSA\)](#); [Robertson, Faithia \(NHTSA\)](#); [Lewis, Br](#)
Cc: [NHTSA ODI CED](#); [Strasser-King, Marion C](#)
Subject: ODI-11533712
Date: Tuesday, July 25, 2023 4:41:04 PM

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

[REDACTED]

Subject: ODI Case#11533712 [REDACTED] 2015 Ford Fusion SE Recall Request
To: nhtsa.webmaster@dot.gov

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi,

I am following up on ODI Case#11533712. This is a request to issue a recall for my 2015 Ford Fusion SE based on TSB 22-2322. My car is currently at Diamond Ford in Lancaster, CA. I am being told that I have internal coolant leaking into my cylinders and they recommend a full engine replacement. Ford stated that this is a known issue for my vehicle and engine and this exact concern was addressed in the above TSB. Recalls were issued, but for some reason my VIN was not included. For record, my VIN is 3FA6P0HD4FR[REDACTED]. I have attached service records and photos for reference. Please confirm receipt of this email and advise if this recall request will be possible.

Thank you,

Cell: [REDACTED]

[REDACTED]

Thank you,

Ann-Marie Ambrose
ASRC Federal Holding Company
AAmbrose@asrcfederal.com
7000 Muirkirk Meadows Drive, Beltsville, MD 20705
asrcfederal.com | Purpose Driven. Enduring Commitment.

The preceding message (including attachments) is covered by the Electronic Communication Privacy Act, 18 U.S.C. sections 2510-2512, is intended only for the person or entity to which it is addressed, and may contain information that is confidential, protected by attorney-client or other privilege, or otherwise protected from disclosure by law. If you are not the intended recipient, you are hereby notified that any retention, dissemination, distribution, or copying of this communication is strictly prohibited. Please reply to the sender that you have received the message in error and destroy the original message and all copies.