

**From:** [DataQuality, DataQuality \(NHTSA\)](#)  
**To:** [EVOO \(NHTSA\)](#)  
**Subject:** FW: Update on 2019 Honda civic  
**Date:** Friday, September 22, 2023 4:31:22 PM

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**From:** [REDACTED]  
**Sent:** Friday, September 22, 2023 12:21 PM  
**To:** DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>  
**Subject:** Update on 2019 Honda civic

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So I believe that the entire issue had to do with a low battery. Since the vehicle is completely powered by electric a slow fed of battery was causing electrical issue and a slow to start engine. I found this out last week when I went to start my car and every light on the dash came on, the breaks locked up and a constant beeping, the trunk was locked yet lights were still working. The battery needed replaced, I had never heard of a car doing all of that because of a battery drain issue, the vehicle is now running way better with the new battery. I do notice that the dash will dim on its on or the audio will go out occasionally . I believe that my issue is solved, hopefully!