

From: [Vehicle Safety Hotline](#)
To: [NHTSA ODI CED](#); [EVOQ \(NHTSA\)](#)
Subject: FW: Vehicle safety complaint
Date: Wednesday, July 19, 2023 9:55:05 AM
Attachments: [REDACTED]

From: [REDACTED]
Sent: Tuesday, July 18, 2023 4:22 PM
To: Vehicle Safety Hotline <vsh@dot.gov>
Subject: Vehicle safety complaint

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

[REDACTED]

11531402 (Case number”



Mercedes-Benz of FORT WAYNE

7227 W. Jefferson Blvd.
Fort Wayne, IN 46804
(260) 432-7200
www.mbfortwayne.com

RETURN/REFUND POLICY: ALL RETURNS MUST BE ACCOMPANIED BY THIS INVOICE AND ARE SUBJECT TO A 20% RESTOCKING CHARGE. RETURNED ITEMS MUST BE IN THE ORIGINAL UNOPENED BOX OR CONTAINER. PLEASE NOTE THAT THE DEALERSHIP WILL NOT ACCEPT RETURNS OR MAKE REFUNDS AFTER 30 DAYS. NO REFUNDS OR RETURNS ON SPECIAL ORDER PARTS OR ELECTRICAL PARTS.

DISCLAIMER OF WARRANTY: ALL PARTS AND ACCESSORIES ARE SOLD BY THE DEALERSHIP AS-IS. ANY WARRANTIES ON THE PARTS OR PRODUCTS DESCRIBED BELOW ARE THOSE OF THE MANUFACTURER OR DISTRIBUTOR OF THE PARTS OR PRODUCTS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WITH RESPECT TO THE SAME. THE DEALERSHIP NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PARTS OR PRODUCTS. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES. THIS DISCLAIMER IN NO WAY AFFECTS THE PROVISIONS OF ANY MANUFACTURER OR DISTRIBUTOR WARRANTIES.

DATE ENTERED 18 JUL 23	YOUR ORDER NO.	DATE SHIPPED 18 JUL 23	INVOICE DATE	INVOICE NUMBER [REDACTED]	13:15
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[REDACTED] ACCOUNT NO. [REDACTED] S
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[REDACTED] FORT WAYNE, IN [REDACTED] PAGE 1 OF 1

SHIP VIA [REDACTED]	SLSM. 3159	B/L NO. [REDACTED]	TERMS CASH	F.O.B. POINT FORT WAYNE, IN
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QTY	SHIP	TO	PART NO.	DESCRIPTION	LIST	NET	AMOUNT
1	1	0	213-460-53-02	SPORD STEER	4273.50	4273.50	4,273.50
**** I N V O I C E Q U O T E - D O N O T P A Y ****							
Labor - \$514.95							
Diagnosis - \$165							
Shop Supplies - \$65							

There Will Now Be a 5% Return Fee On
All Special Ordered Parts.
No Returns On Parts Under \$12.00

PARTS	4,273.50
SUBLET	
FREIGHT	0.00
SALES TAX	299.15
METHOD OF PYMT	
TOTAL	\$4,572.65

CUSTOMER'S SIGNATURE
X

\$5317.60 with labor