

October 18, 2023

[Redacted]

Poway, CA [Redacted]

Cell: [Redacted]

Email: [Redacted]

To: US Department of Transportation  
NHTSA  
Office of Defects Investigation  
(NVS) 1200 New Jersey Ave SE  
West Building  
Washington, DC 20590

**ID# ODI 11530904 VIN#4S3GTAA68K** [Redacted]

Today I spoke with an ODI team member who advised me to send you a letter letting you know that although I received a recall letter from Subaru in October **2022**, I have not yet received any information as to when this repair will be made.

Can you tell me when I can expect to have the defect repaired?

Thank you for your help.

Sincerely,

[Redacted Signature]

2 enclosures

*ra*

# SUBARU. REPAIR

July 7, 2023

[REDACTED]  
Poway, CA [REDACTED]

Cell: [REDACTED]

To: NHTSA  
Attn: ODI Team  
1200 New Jersey Ave, SE  
Washington, DC 20590

**ID# ODI 11530904**

Today I spoke with a team member who advised me to send you the enclosed letter I received from SUBARU last October, 2022. When I check with SUBARU every month or so, they continually say "parts not available".

This repair has not been made in a timely manner and I am requesting your help to expedite this matter.

Thank you.

[REDACTED]  
Enclosure

**URGENT**  
**IMPORTANT SAFETY RECALL**

This notice applies to the VIN identified in the address section printed below

VIN: 4S3GTAA68K [REDACTED]



**Subaru of America, Inc.**  
P.O. Box 9103  
Camden, NJ 08101-9877  
844-373-6614  
www.subaru.com



\*\*\*\*\*AUTO\*\*ALL FOR AADC 920 PS-152859

[REDACTED]

POWAY, CA [REDACTED]



**Subaru Safety Recall WRG-22**  
**NHTSA ID 22V-624**  
**October 2022**  
**Interim Notification**

**Dear Subaru Owner:**

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

SUBARU OF AMERICA, INC. has decided that certain 2017-2019 model year Impreza vehicles equipped with halogen headlamp assemblies fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 108, 'Lamps, Reflective Devices, and Associated Equipment.' As a result, Subaru is conducting a recall.

You received this notice because our records indicate that you currently own one of these vehicles.

**REASON FOR THIS RECALL**

The left front and right front halogen headlamp assemblies, containing the side reflex reflector and low beam reflector, may not fully meet requirements set forth in FMVSS No. 108.

At certain viewing angles, the left front and right front side reflex reflectors may not properly provide reflected light, which may lower the vehicle visibility to other road users, increasing the risk of a crash. Additionally, the left front halogen low beam reflector may not properly illuminate the roadway for the driver and/or may cause glare for other road users, increasing the risk of a crash.

**WHAT SUBARU WILL DO**

Parts to repair your vehicle are not currently available. Once parts are available, Subaru will send a follow up letter, and will replace both front headlamp assemblies at no cost to you.

**WHAT YOU SHOULD DO**

We appreciate your patience as we acquire the parts for this recall. Once you receive the follow up letter stating that parts are available, please contact your Subaru retailer (dealer) to schedule an appointment for this repair. You may also check the current status of this recall at <https://www.nhtsa.gov/recalls>, and enter your 17-digit VIN shown at the top of this letter.

**OWNER INFORMATION**

Government regulations require that recall notifications be sent to the last known owner of record. That information is based primarily on state registration and title data. If you are a lessor of this vehicle, federal regulations require you to forward this notice to your lessee within ten days.

If you have moved or sold your vehicle, please go to <https://www.subaru.com/support/customer-support.html> to send us your information.

**IF YOU HAVE PREVIOUSLY PAID FOR A REPAIR**

Poway, CA

SAN DIEGO CA 920

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NHTSA  
Office of Defects Investigation  
(NVS) 1200 New Jersey Ave SE  
West Bldg  
Washington, DC 20590

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