

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: Follow up to ODI Complaint - 11530671
Date: Thursday, September 14, 2023 8:46:53 AM

From: [REDACTED]
Sent: Thursday, September 14, 2023 12:26 AM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Follow up to ODI Complaint - 11530671

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hello,

I filled in the vehicle VIN # and I am also attaching my repair costs.
They basically had to rebuild the engine due to the defective camshaft.

Thank you for your time,

[REDACTED]

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

06-JUL-2023

Repository ☐Reference No.
11530671

OWNER INFORMATION (Type or Print)

Name

Address

City

Simi Valley

State

CA

ZIP Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2G1FS1EW6A

MAKE
CHEVROLETModel
CAMAROModel Year
2010

Date Purchased

3/30/2011

Dealer's Name and Telephone Number
Simi Valley Chevrolet 8058705919Engine:
No: Cylinders

Fuel Type:

Original Owner



Dealer's City Simi Valley

STATE
CAZIP Code
93065

Transmission Type

☐ Antilock Brakes☐ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)
01-JUL-2023

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 060000 ENGINE (PWS)

Failure Mileage
72000.0

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1 9ABC036)

☐ Original Requirement
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police
N

Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

The contact owns a 2010 Chevrolet Camaro. The contact stated that upon starting the vehicle, there was an abnormal chirping sound coming from the vehicle. There was no warning light illuminated. Due to the failure, the vehicle was towed to an independent mechanic where shards of metal were found coming out of the rocker arm inside the engine. The contact was informed that the engine needed to be inspected. The contact was informed that either the lifters, the cam shaft, or the engine might need to be replaced. The dealer and the manufacturer were notified of the failure. The vehicle was not repaired. The failure mileage was approximately 72,000. The VIN was not available.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

TODD'S CAR CONNECTION

888-B CHAMBERS LN

SIMI VALLEY, CA 93065

Phone (805) 526-5600 - Fax (805) 526-5603

QUALITY AND SERVICE FOR YOUR FOREIGN AND DOMESTIC VEHICLE NEEDS

8/24/2023

**** R.O. Preview of Estimate #

Page 1 of 2

Customer:

Address:

SIMI VALLEY, CA

Home Phone:

Work Phone:

Cellular Phone:

Email:

Service Writer: SM

State License:

State I.D.:

Vehicle:

2010 Chevrolet Camaro SS

License:

Current Mileage:

73008

V.I.N.:

2G1FS1EW6A9

Engine:

6.2L V8 (W)

Prod. Date:

Color:

Silver

Next Service

10/3/2023, Mileage: 76008

Notes: 8-1-23 deposit left of 3341.50 on captial one card ending in 0043. Remainder of balance to be paid in full by Dec 1st 2023.
Deposit 8/24/23 left in the amount of 650 on captial one card 2692.31 remaining

LABOR COMPLETED

TITLE

Diagnosis Time

TECH.

TOTAL \$

SM

0.00

Includes: Time required to evaluate the complaint described by the customer. The technician must sometimes road test the vehicle to determine the exact discrepancy. Noise at idle sounds like a chirp noise. Suspect worn camshaft and or lifter that has failed causing noise. Removed valve cover and pinpointed noise located at number 1 cylinder intake rocker. Suspect failed lifter and or camshaft, must remove cylinder head and lifters to inspect camshaft for damage and advise from there.

Engine Camshaft Replacement

SM

3720.00

Remove cylinder heads and lifters to inspect for camshaft damage and replace camshaft if needed. There may be damage to the cam and or crank bearings which would result in the recommendation for an engine rebuild or replacement.

PARTS ISSUED

QTY. PART

DESCRIPTION

TECH. EACH \$ TOTAL \$

1	-	Camshaft	SM	319.65	319.65
16	-	lifter	SM	43.72	699.47
1	-	head gasket kit	SM	300.80	300.80
4	-	Valve Lifter Guide	SM	22.68	90.72
1	-	Water pump	SM	409.92	409.92
1	-	Thermostat	SM	44.49	44.49
8	-	Spark plug	SM	16.44	131.52
1	-	Drive Belt	SM	65.16	65.16
2	-	Head Bolts	SM	47.66	95.32

*** Continued on Next Page ***

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE. X

All parts are new unless otherwise designated. Labor and Parts are warranted for 12 months or 12000 miles, whichever occurs first. No other warranties are made except as listed on this DISCLAIMER. All Warranty Repairs Will Be Performed By TODD'S CAR CONNECTION. NO TOWING Will Be Payed Or Reimbursed Unless Approved BY TODD'S CAR CONNECTION FIRST.

Payment Type:

Amount \$:

Date:

Employee

ORIGINAL ESTIMATE: 0.00

TOTAL Labor	3720.00
TOTAL Parts	2201.55
TOTAL Sublet Labor	460.00
TOTAL Fluids	120.91
TOTAL Hazardous Waste	12.09
SUBTOTAL	6514.55
TAX	169.26
** TOTAL **	\$6,683.81
Balance Due	\$0.00

SIGNATURE ACKNOWLEDGES RECEIPT OF VEHICLE: X

THANKS FOR YOUR BUSINESS! GREAT SERVICE? LEAVE US A REVIEW ON GOOGLE
Scott@Toddsconnection.com - www.toddsconnection.com

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888-B CHAMBERS LN

SIMI VALLEY, CA 93065

Phone (805) 526-5600 - Fax (805) 526-5603

QUALITY AND SERVICE FOR YOUR FOREIGN AND DOMESTIC VEHICLE NEEDS

10/24/2023

**** R.O. Preview of Estimate #

Page 2 of 2

Customer:

Address:

SIMI VALLEY, CA

Home Phone:

Work Phone:

Cellular Phone

Email:

Service Writer: SM

State License: - State I.D.

Vehicle:

2010 Chevrolet Camaro SS

License

Current Mileage:

73008

V.I.N.:

2G1FS1EW6A9

Engine:

6.2L V8 (W)

Prod. Date:

Color:

Silver

Next Service

10/3/2023, Mileage: 76008

1	-	timing cover gasket kit	SM	44.50	44.50
1	-	camshaft sensor	SM	0.00	0.00
1	-	stretch belt	SM	0.00	0.00

SUBLET LABOR CHARGED

TITLE	TOTAL \$
VALVE JOB	460.00
VALVE JOB, RESURFACE HEADS, CHECK FOR CRACKS	

FLUIDS ADDED

QTY.	FLUIDS	TECH.	EACH \$	TOTAL \$
7.00	0/20 PRIME SYN	SM	8.99	62.93
2.00	COOLANT	SM	28.99	57.98

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